sassa

SOUTH AFRICAN SOCIAL SECURITY AGENCY

TERMS OF REFERENCE

FOR

PROVISION OF WAN SERVICES TO

THE SOUTH AFRICAN SOCIAL SECURITY AGENCY (SASSA) FOR A PERIOD OF FIVE (5) YEARS

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GENERAL INFORMATION

1. STRUCTURE OF THE BID DOCUMENT

1.1 In order to best articulate the requirements of the bid, this document is therefore structured and divided into ten sections, namely:

Section A: Business Overview

Section B: Objective and scope of the bid

Section C: SD-WAN services

Section D: Hosting services (Co-location)

Section E: Network and Internet Access Security

Section F: Direct links to SASSA partners

Section G: SIP services

Section H: Service Take-on

Section I: Service Management and Operations

Section J: BID Pricing

Section K: Evaluation of the Bid

2. BID RESPONSE REQUIREMENTS

2.1. All bid proposals should be well structured, accurate and unambiguous in response to the requirements stipulated in the bid document. All responses must be prepared as per instructions set out in this bid document

2.2. All sections of the bid are critical to the satisfaction of all the requirements and must be responded to fully.

2.3. Responses to each section of the bid must be prepared using the prescribed corresponding **SASSA WAN SERVICES BID RESPONSE TEMPLATE**. Electronic

copies of the response annexure will be made available to bidders a day after the compulsory briefing session.

2.4. Any further supporting information that cannot be accommodated on the response Annexure must be included in the bid response document and clearly referenced both in the response annexure, and on the attachment itself. Failure to cross-reference will result in such information not being recognized, and eventually not evaluated.

2.5. In responding to this bid, bidders are required to demonstrate ability, track record and compliance to the Agency's requirements. Lack of information on any of these aspects will disadvantage the bidder in terms of point scoring during the evaluation of the bid.

2.6. Bidders must submit a physical document through the Tender Box at the stipulated address and are encouraged to submit an electronic copy of (duplicate) through the e-Tender Portal. Should there be discrepancies/contradictions between the physical and electronic documents, the physical documents will take precedence. **No cloud-based links, email submissions or externally hosted documents will be accepted**.

3. VIRTUAL COMPULSORY BRIEFING SESSION AND BID ENQUIRIES

3.1. All enquiries, questions and requests for clarification that may arise in relation to this Bid shall be done in writing and addressed to the following email address: WAN2026@sassa.gov.za

3.2. All Queries/Questions correspondence must:

- Include the published Bid Number in the subject line of the e-mail
- Include the bidder's details: Company name, contact person and telephone number
- Ensure that the queries/questions are clear and concise
- Where applicable, reference be made to specific points within this Bid

3.3. The interested bidders will be required to attend a compulsory Briefing Session through virtual means (MS Teams). Bidders must register their company name and contact details of one representative for the briefing session. Bidders will be expected to identify themselves (company representing) during the briefing session. The session will be

recorded for confirmation purposes. Details (to register their company name and contact details of one representative for the briefing session) must be sent to email address: WAN2026@sassa.gov.za

3.4. Questions and/or enquiries can be raised from the date of bid advertisement **or** during the briefing session. **No questions or queries will be considered after the briefing session**. All e-mailed questions/enquiries will be responded to within **3** working days after the briefing session. All raised questions and answers will be published on the SASSA website and e-Tender portal within **3** working days after the briefing session.

3.5. No meetings or telephonic enquiries will be entertained or responded to with regards to this Bid.

4. CONFIDENTIALITY

4.1. All Bidders, its offices, agents, employees and consultants shall hold in confidence all information and /or materials as proprietary and/or confidential to the Agency or to any third party to which the Bidder may have access to in the course of performing its obligations in terms of this Bid. The Bidder shall not disclose or authorize disclosure to others, or use for its own benefit, such confidential information and/or materials without the express written consent of the Agency.

5. ACRONYMS

5.1. The following acronyms and abbreviations are used in this Terms of Reference (TOR) and must be similarly used in the proposal submitted in response:

Abbreviation	Description
ABIS	Automated Biometric Identification System
AES	Advanced Encryption Standard
API	Application Programming Interface
APN	Access Point Network
BoM	Bill of Materials

B-BBEE	Broad-Based Black Economic Empowerment
CAP	Common Access Point
CASB	Cloud Access Security Broker
CDCP	Certified Data Centre Professional
CCIE	Cisco Certified Internetwork Expert
CCNP	Cisco Certified Network Professional
CISM	Certified Information Security Manager
CISSP	Certified Information Systems Security Professional
CoS	Class of Service
CCTV	Closed-Circuit Television
DIA	Direct Internet Access
DMZ	Demilitarised Zone
DNS	Domain Name System
DO	District Office
DR	Disaster Recovery
DC	Data Centre
E-KYC	Electronic Know Your Client
Gbps	Gigabits per second
ICASA	Independent Communications Authority of South Africa
IPS	Intrusion Prevention System
IPSec	Internet Protocol Security
ISO	International Organization for Standardization
LO	Local Office
LTE	Long Term Evolution

M365	Microsoft 365
Mbps	Megabits per second
NIST	National Institute of Standards and Technology
OEM	Original Equipment Manufacturer
OSPF	Open Shortest Path First
PCA	Private Cloud Appliance
PHC	Primary Hosting Centre
PMBOK	Project Management Body of Knowledge
POPIA	Protection of Personal Information Act
QoE	Quality of Experience
QoS	Quality of Service
RMC	Records Management Centre
SASE	Secure Access Service Edge
SBC	Session Border Controller
SD-WAN	Software-Defined Wide Area Network
SBD	Standard Bidding Document
SHC	Secondary Hosting Centre
SIP	Session Initiation Protocol
SITA	State Information Technology Agency
SLA	Service Level Agreement
SOC	Security Operations Centre
SSL/TLS	Secure Sockets Layer / Transport Layer Security
SWG	Secure Web Gateway
TOGAF	The Open Group Architecture Framework

TOR	Terms of Reference
VAT	Value Added Tax
VPN	Virtual Private Network
VSAT	Very Small Aperture Terminal
WAN	Wide Area Network
ZTNA	Zero Trust Network Access
ZTP	Zero-Touch Provisioning

SECTION A – BUSINESS OVERVIEW

6. BUSINESS OVERVIEW

6.1. South African Social Security Agency (SASSA) (also referred here-in as the 'Agency') was established in terms of the South African Social Security Agency Act, 2004 (Act No. 9 of 2004) to administer social assistance in terms of Chapter 3 of the Social Assistance Act, 2004 (Act No. 13 of 2004). SASSA is mandated to ensure effective and efficient delivery of service of high quality with regard to the management and administration of social grants such that the entire payment process and system from application to receipt of social grants by a beneficiary, is done in a manner that is sensitive, caring and restores the dignity of the beneficiaries as well the integrity of the whole system.

6.2. The Agency has National presence and is currently structured as follows:

6.2.1. Head Office (Pretoria)

6.2.2. Regional Offices (in each province)

6.2.3. Records Management Centre (in each province)

6.2.4. District Offices (in each province)

6.2.5. Local Offices (in each province)

6.2.6. Service Points (in each province)

SECTION B – OBJECTIVE AND SCOPE OF THE BID

7. OBJECTIVE

7.1. The objective of this bid is to appoint a capable and experienced Service Provider to design, implement, operate, support and maintain a secure, resilient and modernised Wide Area Network (WAN) solution for the Agency for a period of five (5) years.

7.2. The WAN solution must:

7.2.1. Provide secure, reliable, scalable and highly available connectivity across all Agency sites.

7.2.2. Support automated failover and link redundancy.

7.2.3. Enable centralised management and orchestration.

7.2.4. Ensure optimal application performance.

7.2.5. Support secure access to internal systems, hosting environments, internet services and strategic partners.

7.2.6. Align with industry best practices in network security and architecture.

8. SCOPE OF THE BID

8.1. The scope of this bid covers the design, supply, implementation, support, maintenance, monitoring and management of an integrated WAN solution comprising the following components:

8.1.1. Software Defined-Wide Area Network (SD-WAN) services

8.1.2. Hosting Centres (Co-location services) to serve as the Agency's Primary Hosting Centre (PHC) and Secondary Hosting Centre (SHC)

8.1.3. Network and Internet Access Security services

8.1.4. Connectivity/links to SASSA partners

8.1.5. Session Initiation Protocol (SIP) Trunking services

8.2. The bidder must provide solution architecture diagrams as part of the solution design and explain the diagrams in detail. The solution proposed **must** meet minimum performance and availability requirements provided in **Annexure F**

8.3. The bidder must comply with all SASSA ICT policies.

SECTION C – SD-WAN SERVICES

9. BACKGROUND INFORMATION

9.1. SASSA currently operates 461 Offices across the 9 provinces of South Africa. All offices are connected via an existing MPLS VPN network utilising different forms of last mile connectivity (Fibre, Microwave, APN, LTE and VSAT).

9.2. SASSA has an existing APN service which should be fully integrated into the SD-WAN solution. It should be noted that SASSA does not seek to replace the current APN solution.

9.3. The table below provides a summary of the number of offices per region. **Annexure A** to this Bid document provides detailed information, including bandwidth requirements and physical addresses.

No	Region	Total offices to be connected
1	Eastern Cape	67
2	Free State	25
3	Gauteng	49
4	Head Office – Pretoria	1
5	KZN	87
6	Limpopo	56
7	Mpumalanga	49
8	Northwest	42
9	Northern Cape	56
10	Western Cape	29
TOTAL		461

Table 1 Summary of number of offices per region/province

10. SERVICE REQUIREMENTS

The following are the Agency's requirements for **SD-WAN** services for the term of the contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

10.1. The Bidder must have a proven track record in providing SD-WAN services for business **enterprises**. Track record must be elaborated in terms of the length of experience, number of clients and size of such organisation where SD-WAN services were/are being rendered. The bidder must demonstrate National Service capability, either directly or through its partners. The Agency shall not be liable for any travelling and accommodation associated with the delivery of services in relation to this bid. SASSA will only enter into an Agreement with the main bidder. The SD-WAN to be provided to SASSA covers the following requirement:

10.1.1. The bidder must provide 2 x SD-WAN links and 2 x SD-WAN devices per office ensuring that each office has connectivity to the Primary Hosting Centre (Production DC) and Secondary Hosting Centre (DR DC). Links are to be configured in active-active mode with automatic failover. Links must be provided over Fibre and in exceptional cases over Microwave or fixed LTE to ensure continuity. VSAT and copper is not an option. The required bandwidth for each office is included in **Annexure A.** Internet connectivity shall be provided with 1:1 contention ratio per site.

10.1.2. The bidder must be a partner with the original equipment manufacturer (OEM) for the equipment proposed in the SD-WAN solution. Provide a letter/s or Certificate from the Original Equipment Manufacturer as proof of partnership

10.1.3. The proposed SD-WAN should include the following:

- Centralized Management with the following capabilities:
- Central controller/orchestrator deployed in high availability (1 in Primary Hosting Centre and 1 in Secondary Hosting Centre) ensuring that network

management, policy enforcement and control plane functions is always operational

- Zero-touch provisioning (ZTP).
- Centralized policy management.
- Real-time visibility dashboard.
- Role-based access control.
- Reporting.

10.1.4. Offer classes of service (CoS), i.e. voice, video and data. Bidder's network should support Quality of Experience (QoE) and Quality of Service (QoS) in real time for the SD-WAN connections. The QoS must be flexible so that in the absence of voice/video traffic, data can utilise all available bandwidth on the connections.

10.1.5. The SD-WAN solution shall provide **intelligent traffic steering (i.e. predictive traffic engineering)** to optimize application performance across on-premises and cloud environments. Critical workloads must be prioritized over dedicated paths such as ExpressRoute for low-latency, high-reliability access to cloud services. The solution must support hybrid and multi-cloud architectures, enabling seamless connectivity and dynamic routing between on-premises data centres and multiple cloud providers.

10.1.6. During the term of the contract, the Agency may establish new offices, move existing offices to new facilities, upgrade or cancel SD-WAN links. The bidder is required to provide a price list and detail how such requests will be managed, as well as how the monthly bill will be updated to reflect fulfilled requests. Once-off and recurring cost should take into consideration everything that is required to setup and provision the link i.e. equipment, licenses and professional services. (NB: this requirement is applicable for the entire term of the contract and will be referred to as ADHOC requests. Bidders are required to complete the "ADHOC request price list" template included in **Annexure B**.

10.1.7. The Bidder must outline measures to mitigate operational risks, including strategies for handling power failures and vandalism of the network infrastructure to ensure availability of connectivity to support business continuity

SECTION D – HOSTING SERVICES (CO-LOCATION)

11. BACKGROUND INFORMATION

11.1. The Agency through the current service provider has a Primary Hosting Centre (PHC) where core and critical applications are being housed. In addition, the Agency also has a Secondary Hosting Centre (SHC) where core and critical business applications are replicated, the SHC also serves as a DR environment.

12. CURRENT CONFIGURATION

12.1. Both PHC and SHC provides collocation services and meets Tier 3 requirements. Between the two Hosting Centres there is 2 x 10Gbps multimode aggregated fibre links dedicated to replicate data.

12.2. The following annexures will detail the current location, Bill of Material (BoM) and detailed information on equipment housed in both data centres. The Annexures will be provided a day after the briefing session:

12.2.1. **Annexure B1** Total racks and BoM.

12.2.2. **Annexure B2** Total racks and BoM.

13. SERVICE REQUIREMENTS

The following are the Agency's requirements for Hosting services for the term of this contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

13.1. The bidder should provide two (2) Data Centres for collocation. One Data Centre will serve as the Agency's Primary Hosting Centre (PHC) and the other as the Agency's Secondary Hosting Centre (SHC) The Data Centres must meet Tier 3 (99.982% uptime/availability) or higher. The bidder must maintain the Tier 3 level or

higher for the duration of the contract. The PHC is to be located within a 150km radius of the SASSA Head Office (501 Prodinsa Building, Corner Steve Biko and Pretorius Streets, Pretoria). The SHC must be a separate facility and should also not be more than 150 km from SASSA Head Office. Bidders are required to provide the address or GPS coordinates for proposed PHC and SHC

13.2. Bidders must provide evidence that the proposed Data Centre facilities to be used for colocation and serve as the Agency's Primary Hosting Centre (PHC) and Secondary Hosting Centre (SHC) meet Tier 3 (or higher) data centre reliability and redundancy standards, including concurrent maintainability of critical power, cooling and network infrastructure by providing **ONE** of the following Certifications for each Data Centre proposed:

- Uptime Institute Tier 3/4 Certification of Constructed Facility (TCCF),
- TIA-942 Rated-3 Site Certification.
- ISO/IEC 22237 certification (Data Centre Facilities and Infrastructures)
- ISAE 3402 Type 2 certification/ independent report (Service Organization Control report verifying design and operating effectiveness of internal controls over a specified period)
- SOC II Type II certification / independent report

13.2.1. The bidder must submit a valid ISO/IEC 27001 certification for Information Security Management Systems and ISO 9001 certification (Quality Management Systems) for each Data Centre proposed

13.2.2. If the bidder does not own the proposed Data Centre facility, the bidder must provide a letter from the Data Centre owner or operator confirming that the bidder is authorized to provide collocation services in the proposed Data Centres

13.3. Bidders will be required to provide and manage 2 x 10Gbps multimode Fibre uplinks between the SASSA Core Switch(s) and Bidders Core Switch(s) at both the PHC and SHC respectively. These links will be configured as an aggregated link to operate in an Active-Active configuration, ensuring high availability and load balancing. In addition,

the bidders will be required to provide and manage 2 x 10Gbps fibre links between the proposed PHC and SHC sites to support the Agency's data replication requirements. These links must operate in an active-active configuration to ensure resilience and continuous replication capability.

13.4. Bidders will be required to implement and maintain appropriate physical and facility security controls to protect the Agency's equipment and information assets housed within the Hosting Centres. The bidder will also be expected to monitor, control and record all physical access to the Hosting Centres and maintain auditable records of such access for inspection by the Agency. Compliance with this requirement must include, but is not limited to the following:

13.4.1. Physical Access Control

13.4.2. Vehicle Access Control

13.4.3. CCTV surveillance

13.4.4. Access Monitoring of individuals entering the Hosting Centres

13.4.5. Reporting that will be made available to the Agency (i.e. monthly or upon request)

13.5. The successful bidder shall be responsible for safely relocating the Agency's equipment including the racks from the current PHC and SHC sites to the new PHC and SHC sites proposed by the bidder. Server infrastructure at both PHC and SHC includes HPE and Oracle equipment, bidder must ensure that the equipment is handled by qualified/certified engineers. Bidders are required to provide certificates of personnel or partners who will be involved in the relocation of the Agency's equipment. The Agency will be responsible for shutting down and powering up all equipment. Furthermore, the bidder must ensure that all equipment is adequately insured whilst in their possession. Prior to any movement of equipment from the current PHC and SHC, a comprehensive checklist must be signed by both the Agency and the bidder and again verified and signed upon arrival at the new PHC and SHC ensuring accountability for the equipment being moved. Bidders are required to work with the OEM or their partners to move OEM equipment.

SECTION E – NETWORK AND INTERNET ACCESS SECURITY

14. BACKGROUND INFORMATION

14.1. The Agency through the current service provider has a consolidated Threat Management system which consist of Firewall, IPS, Proxy, DMZ, Mail filtering and VPN services. The service includes allocation and management of public IP Addresses as well as IP Address ranges and subnets for newly established offices as and when required, including extending IP ranges for existing offices. The Agency's domain service is registered and managed through the existing service provider.

14.2. The current service provider also provides internet access and proxy services for the Agency.

15. CURRENT CONFIGURATION

15.1. The PHC and SHC are protected using a Next-Generation firewall with the following services:

15.1.1. Malware and spyware protection

15.1.2. Tunnelling and encryption

15.1.3. IPS

15.1.4. DMZ

15.1.5. Proxy

15.1.6. VPN

15.1.7. Web Application Firewall

15.2. Mail filtering, Journaling and Archiving is also activated for the Agency's mail services which is accessible from both the PHC and SHC. All configurations pertaining to this section of the bid shall be made available to the successful bidder.

16. SERVICE REQUIREMENTS

The following are the Agency's requirements for Network and Internet Access Security for the term of this contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements:

16.1. Network And Internet Access Security services to be provided by the bidder:

Criteria	Minimum Requirement
Next-Generation Firewall Capabilities	• Application-layer inspection (Layer 7) • Web Application Firewall • Intrusion Prevention System (IPS) • Advanced Threat Protection • Anti-malware • SSL/TLS inspection • Geo-blocking • High Availability configuration (Active-Active) at PHC and SHC
End-to-End Encryption	• IPSec AES-256 minimum for all SD-WAN tunnels and SASSA Partner Direct Links
Zero Trust Network Access (ZTNA)	• Identity-based access control for all users and devices, integrated with SASSA's existing Microsoft Entra-ID.
Multi-Factor Authentication	• Mandatory for remote access integrated with cloud identity management.
Secure Access Service Edge (SASE)	• Network connectivity and a cloud-delivered security stack that delivers both from the edge- so users access the internet and applications securely via the nearest enforcement point instead of backhauling traffic
Secure Web Gateway (SWG)	• URL filtering, malware protection, content filtering and reputation-based domain blocking.
Cloud Access Security Broker (CASB) Integration	• Cloud application visibility & control
Monitoring and Reporting	• SASSA has an existing Security Operations Centre (SOC). The bidder will be required to ingest logs into the existing SOC 24 x 7. • The bidder will be required to provide proactive monitoring, proactive threat detection, incident logging, monthly, quarterly reporting and upon request.

Criteria	Minimum Requirement
	• Quarterly review security configurations and make recommendations for improvement.
Compliance	Bidder must comply to following frameworks and standards: • POPIA (Protection of Personal Information Act) • ISO 27001 (Information Security Management) • NIST (Cybersecurity and Zero-Trust framework alignment)

16.2. Implement, support, maintain and manage a highly available redundant mail filtering solution that covers all email threats including but not limited to:

16.2.1. SPAM

16.2.2. Phishing

16.2.3. Malware protection

16.2.4. Content filtering

16.2.5. Reputational domain blacklisting

16.3. Administer and maintain the Agency's domain name services and facilitate the move from the current service provider.

16.4. Allocate, maintain and manage the Agency's public IP addresses and allocate new IP address ranges and subnets for newly established offices as and when required, including extending IP ranges for existing offices.

16.5. The bidder must provide 2 x 1 Gbps active-active Internet breakouts with failover at both the PHC and SHC, commission an ExpressRoute to Microsoft Azure and configure SD-WAN to optimize Microsoft 365 (M365) performance using Direct Internet Access (DIA) at all offices.

SECTION F – DIRECT LINKS TO SASSA PARTNERS

17. BACKGROUND INFORMATION

17.1. The Agency through the current service provider has links connecting to its partners' network to access contracted services. All partner links connects to the Agency's MPLS VPN.

18. CURRENT CONFIGURATION

18.1. The Agency has established connectivity to its partners as follows:

18.1.1. A 100Mbps link connected from the PHC to SITA centurion to access mainframe services, and another 100Mbps failover link connected from the SHC to SITA Centurion via Cape Town to access mainframe services. The links are configured to enable failover and DR

18.1.2. A 10Mbps link connected from the PHC to BankServ in Isando (connection through cross connect at Teraco at Isando), and another 10mbs link connected from the SHC to BankServ in Rondebosch, Cape Town (connection through cross connect at Teraco at Rondebosch) to cater for failover/DR failover.

18.1.3. A 4Mbps link connected from PHC to IJS in Arcadia, and another 4MB link connected from SHC to IJS in Arcadia to cater for failover/DR

18.1.4. A 200 Mbps Vodacom APN link connected to PHC and a 200 Mbps Vodacom APN link connected to SHC for failover/DR

18.1.5. API connection from PHC to Telkom BCX Primary hosting centre (Connection to Home affairs ABIS), and another API connection from SHC to Telkom BCX DR (Connection to Home Affairs ABIS) to cater for failover/DR

18.1.6. Electronic Know Your Client (E-KYC) API connection from PHC to Identitii and another API connection from SHC to Identitii DR to cater for failover/DR

18.2. The GPS coordinates for of all partner links will be provided as **Annexure C** a day after the briefing session.

19. SERVICE REQUIREMENTS

The bidder must provide, support, maintain and manage the following partner links for the duration of the contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

19.1. The below table provides a list of links/connectivity that the winning bidder will be required provide to SASSA partners to access contracted services. The links/connection should cater for failover to ensure business continuity.

Partner links	**Partner Location**	**Link Capacity**	**Winning Bidder's Hosting Centre Location**
SITA (links connect to SITA's CAP)	Centurion	100Mbps	Primary Hosting Centre
	Cape Town	100Mbps	Secondary Hosting Centre
BankServ	Isando	10Mbps	Primary Hosting Centre
	Cape Town	10Mbps	Secondary Hosting Centre
Integrated Justice System (IJS)	Pretoria	10Mbps	Primary Hosting Centre
	Pretoria	10Mbps	Secondary Hosting Centre
Vodacom APN	Pretoria	200Mbps	Primary Hosting Centre
	Pretoria	200Mbps	Secondary Hosting Centre
Azure ExpressRoute	Based on the	1Gbps	Primary Hosting Centre

Partner links	Partner Location	Link Capacity	Winning Bidder's Hosting Centre Location
	closest Interconnect Hub with Azure		
	Based on the closest Interconnect Hub with Azure	1 Gbps	Secondary Hosting Centre
Home affairs (ABIS)	Pretoria	10Mbps	Primary Hosting Centre
	TBC	10Mbps	Secondary Hosting Centre

19.2. The bidder shall provide 1:1 contention ratio for each link/connection according to the bandwidth requirements. All the links should securely connect to the proposed WAN solution.

19.3. The bidder will be required to facilitate **outdoor transfers** of the following links to the proposed Data Centres:

Partner	Partner Location	Link Capacity	Winning Bidder's Hosting Centre Location
South African Post Office (SAPO)	Midrand	100Mbps	Primary Hosting Centre
	Midrand	100Mbps	Secondary Hosting Centre
	Pretoria CBD	50Mbps	Primary Hosting Centre
	Midrand	26Mbps	Secondary Hosting Centre

SECTION G – SESSION INITIATION PROTOCOL (SIP) SERVICES

20. BACKGROUND INFORMATION

20.1. In terms of telephony, the Agency has deployed Unified Communications, of which the Session Initiation Protocol (SIP) trunks are provided by the current service provider.

21. CURRENT CONFIGURATION

21.1. The Agency has deployed Microsoft Teams together with AudioCodes internal Session Border Controllers (SBC) (one located at the PHC and one at the SHC to provide failover and disaster recovery). The architecture ensures that calls between SASSA users are routed internally and remains cost-free.

21.2. External calls are routed from the internal SBC to the current service provider's SBC and then to the SIP trunks for external breakout. One SIP trunk is provisioned at the PHC, with a secondary trunk provisioned at the SHC for redundancy and failover.

21.3. Each SIP trunk supports up to 2 500 concurrent calls and is scalable.

22. SERVICE REQUIREMENTS

The following are the Agencies requirements for SIP services for the term of this contract. The Bidder must provide a comprehensive write-up with solution diagrams explaining how the proposed solution will address all the technical and non-technical requirements.

22.1. Implement, support, maintain, monitor and manage SIP trunks that should be connected as follows:

22.1.1. One x SIP trunk capable of handling 2500 concurrent calls connected to the SBC at the PHC. The SIP trunk should enable seamless capacity upgrade as and when required.

22.1.2. One x SIP trunk capable of handling 2500 concurrent calls connected to the SBC at the SHC. The SIP trunk should enable seamless capacity upgrade as and when required.

22.1.3. Both SIP trunks should be configured as Active-Active for load balancing.

22.1.4. Provide capacity and performance reports on both SIP trunks and provide itemised billing report for all external calls.

22.2. The successful bidder will be required to port the Agency's existing telephone numbers from the current service provider in line with regulations from the Independent Communications Authority of South Africa (ICASA). Refer to **Annexure D** for number ranges.

22.3. The bidder to provide call rates for all external calls. The rates may only be adjusted annually. SASSA has its own SBCs so all internal calls will remain free.

22.4. The bidder shall provide detailed tariffs for all external voice calls. Any adjustments to the applicable call rates shall be limited to an annual review cycle. As the Agency utilises its own Session Border Controllers, all internal calls will remain cost-free.

22.5. Bidders are required to complete **Annexure E** (Tariffs) and return to SASSA.

SECTION H: SERVICE TAKE ON

23. SERVICE TAKE-ON

23.1. The bidder must submit detailed project plan, migration methodology and risk mitigation strategy to ensure successful transition and service take on by the **"effective date"** However the bidders should develop a plans and strategies to take over as soon as possible once the order is issued. The effective date will be negotiated with the winning bidder. With the support of the Agency, the successful bidder will be required to take the lead and liaise with the existing service providers, facilitate and coordinate all activities to ensure a smooth transition. The service take on should not affect SASSA business operations during office hours (Weekdays 07h00 – 17h00).

23.2. The bidder must provide CV's and relevant certificates of the key team members that will lead the Service Transition and Take On. The table below provides minimum requirements:

Role	Minimum Qualifications	Experience Requirements
Project Manager (PM)	Project Management qualification i.e. PMBOK, Prince 2	Minimum 5 years managing large-scale ICT projects.
Project Co-ordinator	Project Management qualification i.e. PMBOK, Prince 2	Minimum 3 years project management experience.
Project Administrator	Project Management qualification i.e. PMBOK, Prince 2	Minimum 1 year project management experience.
Solution Architect	• Enterprise Architecture certification (e.g., TOGAF) • Advanced Networking/Security certification (CCNP/CCIE, CISSP or equivalent)	Minimum 5 years designing enterprise network & infrastructure solutions.
SD-WAN Technical Lead	Vendor certification on proposed solution.	• Minimum 3 years implementing/managing SD-WAN in multi-site environments. • Active-active deployment experience.
Hosting Technical Lead	Data Centre Management Certification e.g. Certified Data Centre Professional (CDCP)	Minimum 5 years managing Tier 3 data centres or enterprise hosting services
Security Technical Lead	Vendor certification on proposed security solution. Security certifications (CISSP/CISM, Cloud Security)	• Minimum 5 years managing enterprise security services. • Minimum 3 years experience with SASE/ZTNA/NGFW/IPS.
SIP/Telephony Technical Lead	Vendor certifications for SBC, Teams Direct Routing, etc.	Minimum 3 years implementing SIP trunk services in enterprise.

23.3. Bidders to acknowledge that during the take-on period the Agency shall not be billed for any services. Billing will commence from "**effective date**". Billing will also not be retrospective.

23.4. Bidders shall ensure that during the transition, the Agency's network, systems and information remains secured and fully protected both from internal and external threats through the application of security seals on all server equipment prior to relocation.

23.5. All costs pertaining to service take on shall be included in the total bid price. This would include once off cost for installations, setup and configurations.

SECTION I: SERVICE MANAGEMENT AND OPERATIONS

24. SERVICE MANAGEMENT AND OPERATIONS

24.1. The bidder must provide an ITIL qualified National Service Delivery Manager with a minimum of 3 years' experience in managing similar services. Additionally, the bidder must provide 4 x CCNP qualified onsite frontline support staff, each with a minimum of 3 years' experience, to facilitate and ensure call resolution within agreed service level agreements. Onsite support shall include, but is not limited to, monitoring and supporting data line performance, as well as capacity management from SASSA Head Office where the support staff will be based.

24.2. The bidder must proactively monitor and maintain the WAN solution and related infrastructure to ensure solution reliability, performance and overall health. SASSA must be provided read-only access on all monitoring tools for independent monitoring and visibility. 10 nominated SASSA ICT staff must have access to all monitoring and reporting tools to enable oversight. All devices and software implemented as part of the solution should always be maintained and up to date.

24.3. The successful bidder should auto-log all incidents for outages and provide a Service Desk to log, record, update, manage and report on all requests, incidents, problems and changes related to the WAN solution. The Service Desk tool should be configured to include agreed service levels for performance management. Access to the Service Desk tool to be provided to 10 nominated individuals from the Agency to draw reports as and when required.

SECTION J: PRICING

25. SOLUTION PRICING

25.1. Pricing of this bid must be structured in line with the sections of the Bid document. Cost for all work required per section is to be included in the final cost for each section.

25.2. Bidders to provide further cost breakdown where necessary under each line item and sub-total and the overall bid price (Total) should be included.

#		Service Description	Price (Vat Inclusive)
ONCE OFF SERVICE TRANSITION AND TAKE-ON			
1	1.1	SD-WAN	
	1.2	Hosting Services (Co-location)	
	1.3	Network and Internet Access Security	
	1.4	Direct links to SASSA partners	
	1.5	Session Initiation Protocol Services	
ONGOING SERVICES FOR THE TERM OF THE CONTRACT			
2	**SD-WAN**		
3	**Hosting Services (Co-location)**		
4	**Network and Internet Access Security**		
5	**Direct links to SASSA partners**		
6	**Session Initiation Protocol Services**		
7	**Service Management and Operations**		
		Sub Total	
		15% of the sub-total (Ad-Hoc Services)	
		Total Bid price including VAT	

25.3. The table above provides the overall cost of the bid. Bidders are further requested to reflect the annual cost that makes up the 5-year cost as follows:

Total Bid Price (All Costs Included)

Price for the 1st year: R……..

Price for the 2nd year: R ……..…

Price for the 3rd year: R ……

Price for the 4th year: R ……..

Price for the 5th year: R ……..

TOTAL BID PRICE FOR FIVE (5) YEARS: R…….

TOTAL BID PRICE FOR FIVE (5) YEARS – to be carried over to the SBD 3.1 Form

***NB: PRICE AND PRICE ADJUSTMENTS**

- All prices charged must be inclusive of VAT.
- The bid proposal must clearly indicate the total price for the five years of the contract.
- Price adjustments shall be done by SASSA annually in line with the following:
  - Consumer Price Index promulgated by STATSSA after the anniversary of the contract.

SECTION K: EVALUATION OF THE BID

26. BID EVALUATION PRINCIPLES

26.1. **Proposals** will be evaluated in accordance with the 90/10 preference point system, as contemplated in the Preferential Procurement Policy Framework Act (Act 5 of 2000). The evaluation shall be conducted in two stages, which will be as follows:

STAGE 1: PHASE 1: SPECIAL CONDITIONS

PHASE 2: FUNCTIONAL REQUIREMENTS EVALUATION

PHASE 3: ADMINISTRATIVE COMPLIANCE

STAGE 2: PHASE 1: PRICE AND SPECIFIC GOALS

26.2. **STAGE 1: PHASE 1 – SPECIAL CONDITIONS**

26.2.1. Attendance of virtual compulsory briefing session and all bidders must register their full company details as proof of attendance.

26.2.2. Submit an ICASA license for **ECS** Communications and **ECNS**

26.2.3. Bidders must provide reference letters for a minimum of two (2) projects (ongoing or completed) where they have provided the following services. The reference letters should be for implementation done in South Africa for South African clients. The reference letters must be in a company letterhead, signed and must include contact detail(s):

26.2.3.1 SD-WAN services

26.2.3.2 Mail Filtering Services.

26.2.3.3 SIP Trunking Services.

NOTE: FAILURE TO COMPLY WITH THE ABOVE WILL INVALIDATE YOUR BID AND NOT BE EVALUATED FURTHER. SASSA WILL VERIFY ALL SPECIAL CONDITION REQUIREMENTS ABOVE.

26.3. **STAGE 1: PHASE 2 - FUNCTIONAL REQUIREMENTS EVALUATION**

26.3.1. **Phase two** of the evaluation will cover Functional Requirements Evaluation. Responses to the functional requirements must be submitted as directed, using the **SASSA WAN SERVICES BID RESPONSE TEMPLATE** which will be provided as an electronic copy a day after the compulsory briefing session. The table here-below contains the weights of each Functional Requirements component. The bidders who score less than 70 of the 100 points of the Functionality Points will be disqualified and thus will not be evaluated further.

The technical evaluation will be scored as follows:

Values: **1= Poor**; **2=Average**; **3= Good**; **4 = Very Good**; **5= Excellent**

Poor	Does not meet criteria; insufficient for performance requirements.
Average	Less than acceptable, missing key components, or shows high risks

Good	Proposal meets minimum requirements, adequate for performance needs.
Very Good	Proposal meets all requirements, above-average compliance, with minor, if any, weaknesses.
Excellent	Proposal exceeds requirements, offers innovative solutions, and provides high confidence.

The table below contains the weights of each Expected Deliverable component.

Phase Two – Functionality Criteria	Rating (1-5)	Weights
SD-WAN		30
Hosting Services (Co-location)		15
Network and Internet Access Security		30
Direct links to SASSA partners		5
Session Initiation Protocol Services		5
Service Transition and Take-On		10
Service Management and Operations		5
TOTAL		100

26.4. **STAGE 1: PHASE 3 – ADMINISTRATIVE COMPLIANCE**

EVALUATION CRITERIA
Administrative Compliance
Bidders must submit the following: • Valid Tax Compliance Status PIN • Proof of company registration with Central Supplier Database • Completion of all SBD forms.

26.5. **STAGE 2: PRICE AND SPECIFIC GOALS**

26.5.1. Evaluation criteria on price and specific goals is as per the table below. The proposal shall be evaluated in accordance with 90/10 principle. 90 points will be for price and 10 points will be for specific goals:

Price and Specific Goals	100
Price	90
Specific Goals	10

Price

$$Ps = 90\left(1 - \frac{Pt - P\,min}{P\,min}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

Specific Goals

Preference points will be awarded to a bidder for attaining the specific goals in accordance with the table below:

Specific Goals	Number of points (90/10 system)
B-BBEE Status Level 1-2 contributor with at least 51% black women ownership	10
B-BBEE Status Level 3-4 contributor with at least 51% women ownership	9
B-BBEE Status Level 1-2 contributor with at least 51% black youth or disabled ownership	8
B-BBEE Status Level 1-2 contributor	7
B-BBEE Status Level 3-8 contributor with at least 51% youth or disabled ownership	5

B-BBEE Status Level 3-4 contributor	3
B-BBEE Status Level 5-8 contributor	2
Others	0
Note: In the event of a bidder claiming more than one specific goal category, SASSA will allocate points based on specific goal with the highest points.	

26.5.2. Bidders must submit a B-BBEE verification certificate from a verification agency accredited by the South African National Accreditation System (SANAS) or certified copies thereof and/or a CSD MAAA number.

26.5.3. Failure to submit the required documents shall be interpreted to mean that preference points for specific goals are not claimed

26.5.4. A trust, consortium or joint venture (including unincorporated consortia and joint venture) must submit a consolidated B-BBEE Status Level Verification certificate for this bid.

27. CONTRACT DURATION

27.1 The duration of the contract will be for a period of five (5) years.

28. BID SUBMISSION REQUIREMENTS

28.1 Bidders must submit a physical document through the Tender Box at the stipulated address and are encouraged to submit an electronic duplicate via the e-Tender Portal. The content of both the physical and electronic proposals submitted by the bidders must be the same and any discrepancies will lead to disqualification. No cloud-based links, email submissions or externally hosted documents will be accepted.

29. BID CONDITIONS

29.1. The Agency will contract and also conclude Service Level Agreement(s) with the successful bidder(s).

29.2. SASSA reserves the right to award the bid in part.

29.3. The Agency further reserves the right to:

- Not to award the bid to any Service Provider
- Cancel the bid

29.4. The General Conditions as stipulated by the National Treasury will be applicable. http://www.treasury.gov.za/divisions/ocpo/sc/GeneralConditions/default.aspx

29.5. SASSA reserves the right to negotiate the price with the preferred bidder.

29.6. SASSA will not consider late bids.

29.7. SASSA will not be held liable for any expenses incurred by the service providers in preparing and submitting the bids.

ANNEXURE A: OFFICE LIST AND BANDWIDTH REQUIREMENTS

Head Office

Office Name	Number of Users	Co-Ordinates	Physical Address	Primary Link	Secondary Link
SASSA Head Office	350	25°44'50.8"S 28°12'15.5"E	501 Prodinsa Building c/o Steve Biko and Pretorius	50Mbps	50Mbps

Northen Cape

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
Barkly West Local Office	7	28°32'00.7"S 24°31'10.1"E	8 Tinus Du Plessis Street, Barkly West	10Mbps	10Mbps
Bendel Local Office	4	26°59'51.6"S 23°39'10.8"E	House No: H89, Bendel Agriculture	10Mbps	10Mbps
Brandvlei Local Office	3	30°27'55.6"S 20°29'16.0"E	454 Main Street, Brandvlei	10Mbps	10Mbps
Britstown Local Office	4	30°35'10.5"S 23°29'41.5"E	Dahlia Street, Community Hall, Proteaville	10Mbps	10Mbps
Calvinia Local Office	9	31°27'36.0"S 19°45'58.5"E	2 Le Roux Street, Calvinia	10Mbps	10Mbps
Carnarvon Local Office	3	30°57'30.9"S 22°07'38.0"E	737 Lang Street, Carnarvon	10Mbps	10Mbps
Churchill Local Office	7	27°16'30.5"S 23°28'59.0"E	D322, Cardinton Road, Churchill	10Mbps	10Mbps
Colesberg Local Office	6	30°42'55.5"S 25°06'02.3"E	Corner Main Road & Church Street, One Stop Centre, Colesberg	10Mbps	10Mbps

Corless Road Local Office	6	28°43'38.5"S 24°44'23.1"E	6 Corless Road, West End, Kimberley	10Mbps	10Mbps
Danielskuil Local Office	3	28°10'53.6"S 23°32'42.4"E	215 Galloway Street, Danielskuil	10Mbps	10Mbps
De Aar District Office	23	30°38'54.4"S 24°00'38.3"E	10 Macivor Street, De Aar	10Mbps	10Mbps
Deben Local Office	2	27°35'45.0"S 22°52'28.0"E	1 Gemsbok Street, Deben	10Mbps	10Mbps
Delportshoop Local Office	4	28°25'24.2"S 24°18'50.5"E	579 Magau Street, Tidimalo Municipality, Delportshoop	10Mbps	10Mbps
Dithakong Local Office	7	27°04'36.1"S 23°55'43.3"E	No street address	10Mbps	10Mbps
Douglas Local Office	5	29°03'23.4"S 23°46'32.0"E	36 Arnot Street, Douglas	10Mbps	10Mbps
Florianville Local Office	3	28°43'07.3"S 24°45'59.7"E	2 Mopani Road, Florianville, Kimberley	10Mbps	10Mbps
Kimberley District Office	28	28°44'29.7"S 24°45'54.7"E	39 Chapel Street, Kimberley	10Mbps	10Mbps
Fraserburg Local Office	3	31°54'53.8"S 21°30'40.4"E	Kerk Street, Fraserburg	10Mbps	10Mbps
Garies Local Office	6	30°33'42.6"S 17°59'24.1"E	34 Main Street, Garies	10Mbps	10Mbps
Gasegonyana Local Office	21	27°27'42.5"S 23°26'20.7"E	13 - 17 Mahindra Building, Main Road, Kuruman (1812 Melville Street, Kuruman)	10Mbps	10Mbps
Griekwastad Local Office	3	28°50'51.4"S 23°15'07.4"E	8 Burchell Street, Griekwastad	10Mbps	10Mbps
Groblershoop Local Office	7	28°53'44.7"S 21°58'51.8"E	103 Oranje Street, Groblershoop	10Mbps	10Mbps
Hanover Local Office	3	31°04'04.7"S 24°26'41.3"E	260 Rhyneveld Street, Hanover	10Mbps	10Mbps
Hartswater Local Office	6	27°45'16.5"S 24°48'36.1"E	20 DF Malan Street, Hartswater	10Mbps	10Mbps
Hopetown Local Office	4	29°37'33.9"S 24°05'09.8"E	14 Cross Street, Hopetown	10Mbps	10Mbps
Jan Kempdorp Local Office	5	27°54'55.1"S 24°50'17.9"E	9 Piet Retief Street, Jan Kempdorp	10Mbps	10Mbps
Kakamas Local Office	6	28°46'12.1"S 20°37'00.6"E	58 Voortrekker Road, Kakamas	10Mbps	10Mbps

Keimoes Local Office	5	28°42'23.3"S 20°58'13.6"E	19 Lang Street, Keimoes	10Mbps	10Mbps
Kenhardt Local Office	3	29°20'42.9"S 21°09'14.3"E	2 Brussel Street, Kenhardt	10Mbps	10Mbps
Kimberley Regional Office	107	28°44'24.5"S 24°45'50.7"E	33 Du Toitspan Road, Kimberley	30Mbps	30Mbps
Kuruman District Office	18	27°27'42.5"S 23°26'20.7"E	13 - 17 Mahindra Building, Main Road, Kuruman (1812 Melville Street, Kuruman)	10Mbps	10Mbps
Laxey Local Office	3	26°43'22.8"S 23°10'00.1"E	Laxey Clinic, Laxey	10Mbps	10Mbps
Nieuwoudtville Local Office	3	31°22'06.1"S 19°06'57.2"E	1 Lelie Street, Nieuwoudtville	10Mbps	10Mbps
Noupoort Local Office	3	31°10'41.6"S 24°57'10.1"E	10 Shaw Street, Noupoort	10Mbps	10Mbps
Olifantshoek Local Office	6	27°56'07.7"S 22°44'06.5"E	2 Kudu Street, Olifantshoek	10Mbps	10Mbps
Pampierstad Local Office	4	27°46'48.7"S 24°41'13.3"E	Stand No 3133 Unit 1, Pampierstad	10Mbps	10Mbps
Petrusville Local Office	6	30°04'56.3"S 24°39'28.2"E	1 Visagie Street, Petrusville	10Mbps	10Mbps
Phillipstown Local Office	3	30°26'09.0"S 24°28'22.9"E	Municipal Building, Green Street, Phillipstown	10Mbps	10Mbps
Pofadder Local Office	2	29°07'39.0"S 19°23'47.5"E	720 Voortrekker Street, OLD FNB BANK, Pofadder	10Mbps	10Mbps
Port Nolloth Local Office	4	29°15'23.0"S 16°52'04.8"E	1 Beach Road, (One Stop Child Justice Center), Port Nolloth	10Mbps	10Mbps
Postmasburg Local Office	9	28°19'51.9"S 23°03'53.8"E	24 Randjie, Postmasburg	10Mbps	10Mbps
Prieska Local Office	6	29°40'04.5"S 22°45'18.9"E	1091 School Street, Bonteheuwel, Prieska	10Mbps	10Mbps
Kimberley Records Management Centre	14	28°42'54.9"S 24°46'11.5"E	3 Edison Road, Ashburnham, Kimberley	10Mbps	10Mbps
Richmond Local Office	4	31°24'55.0"S 23°56'40.9"E	House No 3, Brink Street, SAPS Complex, Richmond	10Mbps	10Mbps
Rietfontein Local Office	4	26°44'30.8"S 20°01'39.8"E	350 Daan Swanepoel Street, Community Hall, Rietfontein	10Mbps	10Mbps

Ritchie Local Office	4	29°02'14.4"S 24°35'06.0"E	375e Opperman Street, Rietvale, Ritchie	10Mbps	10Mbps
Roodepan Local Office	5	28°40'07.0"S 24°43'20.5"E	Starling Street, Roodepan, Kimberley	10Mbps	10Mbps
Springbok District Office	25	29°39'50.2"S 17°53'02.1"E	8 Hospital Street, Springbok, 8240	10Mbps	10Mbps
Steinkopf Local Office	5	29°15'43.3"S 17°44'00.7"E	2 Kerk Street, Steinkopf	10Mbps	10Mbps
Tlhokomelo Local Office	21	28°42'50.6"S 24°42'57.8"E	Thusong Centre, Matanzima Street, Mankurwane, Kimberley	10Mbps	10Mbps
Tsineng Local Office	5	27°05'16.8"S 23°04'38.1"E	No street address	-	-
Upington District Office	14	28°27'23.6"S 21°14'55.9"E	46 Schroder Street, Upington	10Mbps	10Mbps
Upington Local Office	20	28°27'26.8"S 21°14'52.2"E	38 Schroder Street, Upington	10Mbps	10Mbps
Victoria West Local Office	5	31°24'14.5"S 23°06'39.7"E	59 Church Street, Victoria West 7070	10Mbps	10Mbps
Warrenton Local Office	5	28°06'42.5"S 24°50'47.3"E	6 Mark Street, Warrenton	10Mbps	10Mbps
Williston Local Office	5	31°20'23.9"S 20°55'08.5"E	3 Lutz Street, Williston	10Mbps	10Mbps

Eastern Cape

Office Name:	Number of Users	Co-Ordinates:	Physical Address:	SD-WAN PL Requirement	SD-WAN SL Requirement
Adelaide	5	Lat: 32°42'19.16"S Long: 26°17'56.43"E	Old Bowling Club Building, 3 Plein Street, Adelaide	10Mbps	10Mbps
Alfred Nzo DO & Mt Ayliff LO	36	Lat: 30°48'2.24"S Long: 29°22'3.69"E	Mgungutho Building, 201 Ntsizwa Street, Mount Ayliff	10Mbps	10Mbps
Alice	9	Lat: 32°47'21.12"S Long: 26°50'17.91"E	Post Office Building, Pool Street, Alice	10Mbps	10Mbps

Amatole DO & East London LO	71	Lat: 33° 0'50.49"S Long: 27°54'16.18"E	Octoproc House Building, 34 Argyle Street, East London	20Mbps	20Mbps
Bethelsdorp	19	Lat: 33°53'43.02"S Long: 25°31'48.07"E	Cleary Park Shopping Centre, Shop No. NG19 - NG20, Cnr Normanmiddleton Street and Stanford Street, Gqeberha	10Mbps	10Mbps
Bizana	27	Lat: 30°51'44.28"S Long: 29°51'4.99"E	Ntshebe Building, 79 Upper Main Street, Bizana	10Mbps	10Mbps
Burgersdorp	8	Lat: 30°59'51.46"S Long: 26°19'55.28"E	SASSA Building, 5 Navarre Street, Burgersdorp	10Mbps	10Mbps
Butterworth	14	Lat: 32°19'41.08"S Long: 28° 8'31.24"E	SASSA Building, 54 Bell Street, Butterworth	10Mbps	10Mbps
Cala	15	Lat: 31°31'22.72"S Long: 27°41'43.73"E	SASSA Building, 456 Komani Avenue, Cala	10Mbps	10Mbps
Centane	11	Lat: 32°30'36.21"S Long: 28°19'9.83"E	Thusong Centre, Bell Street, Centane	10Mbps	10Mbps
Chris Hani DO & Queenstown LO	55	Lat: 31°53'47.42"S Long: 26°52'17.04"E	Sanlam Building, 10 Hexagon Street, Queenstown	20Mbps	20Mbps
Cofimvaba	20	Lat: 32° 0'13.88"S Long: 27°35'4.77"E	Sakauli Premises, 166 Plantation Road (South Street), Cofimvaba	10Mbps	10Mbps
Cradock	10	Lat: 32°10'5.51"S Long: 25°37'4.07"E	Sanlam Building, 4 Adderley Street	10Mbps	10Mbps
Dimbaza	4	Lat 32°50'1.40"S Long 27°12'22.03"E	Dept. of Social Development, 304 Main Street, Dimbaza	10Mbps	10Mbps
Duncan Village	16	Lat: 33° 0'26.78"S Long: 27°52'55.54"E	Shopping Mall, Cnr of Florence Street and Douglas Smith Highway, Duncan Village, East London	10Mbps	10Mbps
Elliotdale	13	Lat: 31°58'6.31"S Long: 28°41'4.59"E	Thusong Centre, Main Street, Eilliotdale	10Mbps	10Mbps

Engcobo	22	Lat: 31°40'28.35" Long: 28° 0'4.62"E	101 Elliot Road, Engcobo	10Mbps	10Mbps
Flagstaff	16	Lat: 31° 4'55.82"S Long: 29°29'34.18"E	Vatsha Building, 20 Main Road, Flagstaff	10Mbps	10Mbps
Fort Beaufort	16	Lat: 32°46'28.20"S Long: 26°37'58.63"E	SASSA Building, 1 Somerset Street, Fort Beaufort	10Mbps	10Mbps
Graaff-Reinet	15	Lat: 32°14'56.75"S Long: 24°32'17.91"E	SASSA Building, 21 Market Square, Graaff-Reinet	10Mbps	10Mbps
Grahamstown	18	Lat: 33°18'32.49"S Long: 26°31'49.37"E	Laboria House, 8 Campbell Street (Cnr of High St and Campbell St), Grahamstown	10Mbps	10Mbps
Humansdorp	22	Lat: 34° 1'50.15"S Long: 24°46'15.93"E	Home Affairs Building, 30 Bureau Street, Humansdorp	10Mbps	10Mbps
Ibhayi	15	Lat: 33°54'33.14"S Long: 25°34'56.12"E	Social Development Building, 1B Struanway, Struandale, Gqeberha	10Mbps	10Mbps
Idutywa	18	Lat: 32° 5'55.59"S Long: 28°18'10.43"E	SASSA Building, 104 Church Line Street, Idutywa	10Mbps	10Mbps
Indwe	7	Lat: 31°28'16.81"S Long: 27°20'27.46"E	SASSA Building, Cornish Street (3 Fletcher Str), Indwe	10Mbps	10Mbps
Joe Gqabi DO & Aliwal North LO	35	Lat: 30°41'39.76"S Long: 26°42'30.97"E	Old Balmoral Hotel, 74 Somerset Street, Aliwal North	10Mbps	10Mbps
Kareedouw	7	Lat: 33°57'18.07"S Long: 24°17'48.41"E	SASSA Building, Keet Street, Kareedouw	10Mbps	10Mbps
Keiskammahoek	6	Lat: 32°40'57.92"S Long: 27° 9'10.32"E	SASSA Building, 826 Main Street, Keiskammahoek	10Mbps	10Mbps
King Williams Town	22	Lat: 32°52'29.32"S Long: 27°23'16.83"E	Dept. of Home Affairs Building, Durban Street, King Williams Town	10Mbps	10Mbps

Kirkwood	7	Lat: 33°23'58.90"S Long: 25°26'38.06"E	SASSA Building, 7 Voortrekker Street, Kirkwood	10Mbps	10Mbps
Lady Frere	15	Lat: 31°42'6.78"S Long: 27°14'4.89"E	SASSA Building, 43 Indwe Road, Lady Frere	10Mbps	10Mbps
Libode	19	Lat: 31°32'49.06"S Long: 29° 1'10.38"E	Teba Building, 77 Cloete Street, Libode	10Mbps	10Mbps
Lusikisiki	21	Lat: 31°21'18.12"S Long: 29°33'8.46"E	College of Education, 8 Main Street, Lusikisiki	10Mbps	10Mbps
Maclear	13	Lat: 31° 4'7.69"S Long: 28°20'55.86"E	SASSA Building, Old Municipal Building, 18 Van Riebeeck Road, Maclear	10Mbps	10Mbps
Matatiele	27	Lat: 30°20'36.35"S Long: 28°48'31.73"E	SASSA Building, 99 Main Street, Matatiele	10Mbps	10Mbps
Mdantsane 1	12	Lat: 32°56'10.32"S Long: 27°45'58.30"E	Social Development Building, 2041 Mazaule Street, Zone 2, Mdantsane	10Mbps	10Mbps
Mdantsane 2	14	Lat: 32°56'7.75"S Long: 27°44'28.93"E	Mdantsane Shopping Mall, Cnr Billie Rd & Qumza Highway, NU6, Mdantsane	10Mbps	10Mbps
Middelburg	5	Lat: 31°29'52.02"S Long: 25° 0'19.90"E	SASSA Building, 17 Meintjies Street, Middelburg	10Mbps	10Mbps
Middledrift	8	Lat: 32°49'8.04"S Long: 26°59'23.47"E	Mkwayi Street or 139 Nkwali Street (Behind the Municipality), Middledirfit	10Mbps	10Mbps
Motherwell	24	Lat: 33°49'10.98"S Long: 25°35'11.02"E	SASSA Building, 6 Weza Street, NU6, Motherwell, Gqeberha	10Mbps	10Mbps
Mqanduli	17	Lat: 31°49'4.39"S Long: 28°45'45.64"E	SASSA Building, 13 Main Street, Mqanduli	10Mbps	10Mbps

Mt Fletcher	15	Lat: 30°41'42.41"S Long: 28°30'12.70"E	Tailor Buequest Hospital, Malukazi Residence (294 MTF 03 RD), Mount Fletcher	10Mbps	10Mbps
Mt Frere	16	Lat: 30°53'41.49"S Long: 28°59'51.86"E	NM Mpiti Building , 241 Main Street, Mount Frere	10Mbps	10Mbps
Ngqamakwe	9	Lat: 32°12'14.48"S Long: 27°56'32.36"E	78 Blythswood Street (Erf 78), Ngqamakwe	10Mbps	10Mbps
Nqgeleni	18	Lat: 31°40'25.18"S Long: 29° 2'0.26"E	SASSA Building, King George Road, Nqgeleni	10Mbps	10Mbps
Ntabankulu	14	Lat: 30°57'43.68"S Long: 29°18'7.93"E	Magistrate Office Residence, Main Street, Ntabankulu	10Mbps	10Mbps
OR Tambo DO	28	Lat: 31°35'29.71"S Long: 28°47'22.64"E	Steve Motors Building, 26 Victoria Street (Cnr Victoria & Maderia), Mthatha	10Mbps	10Mbps
Peddie	10	Lat: 33°11'50.97"S Long: 27° 7'16.47"E	Social Development Building, 10 Hamburg Road on R345 (Erf 11), Peddie	10Mbps	10Mbps
Port Alfred	10	Lat: 33°35'31.14"S Long: 26°53'1.68"E	SASSA Building, 25 Mansonic Street, Port Alfred	10Mbps	10Mbps
Port St Johns	16	Lat: 31°37'12.90"S Long: 29°32'17.39"E	SASSA Building, Kloof Street, Port St Johns	10Mbps	10Mbps
Qumbu	18	Lat: 31° 9'48.21"S Long: 28°52'2.49"E	Nomaka House, 1060 main Street (Aubert Street), Qumbu	10Mbps	10Mbps
Regional Office	180	Lat: 33° 0'37.41"S Long: 27°55'1.82"E	Old BKB Building, 8 Merino Street, Arcadia, East London	30Mbps	30Mbps
RMC	25	Lat: 33° 1'51.62"S Long: 27°52'54.30"E	5 Stormberg Road, Gately, East London	10Mbps	10Mbps
Sarah Baartman DO	26	Lat: 33°57'26.82"S Long: 25°37'5.54"E	Starport Building, 140 Goven Mbeki Avenue, 19th & 20th Floor, Gqeberha	10Mbps	10Mbps

Somerset East	7	Lat: 32°43'9.09"S Long: 25°35'3.38"E	SASSA Building, 96 Nojoli Street, Somerset East	10Mbps	10Mbps
Sterkspruit	21	Lat: 30°31'41.08"S Long: 27°22'10.49"E	SASSA Building, 80 Van Tonder Street, Sterkspruit	10Mbps	10Mbps
Stutterheim	16	Lat: 32°34'12.63"S Long: 27°25'35.70"E	49 Hill Street, Stutterheim	10Mbps	10Mbps
Tsolo	16	Lat: 31°18'30.98"S Long: 28°45'9.68"E	Squares Building, 99 Main Str (99 Thursron Str), Tsolo	10Mbps	10Mbps
Tsomo	8	Lat: 32° 2'13.10"S Long: 27°49'15.77"E	SASSA Building, 38 Stand Street, Tsomo	10Mbps	10Mbps
Uitenhage	27	Lat: 33°46'11.18"S Long: 25°24'4.92"E	82 Constitution Road, Uitenhage	10Mbps	10Mbps
Umtata	25	Lat: 31°35'28.36"S Long: 28°47'15.51"E	KD Matanzima Building, Victoria Street, Mthatha	10Mbps	10Mbps
Walmer	18	Lat: 33°59'2.89"S Long: 25°35'42.17"E	SASSA Building, Cnr of Community Street and Smallman Street, Gqeberha	10Mbps	10Mbps
Whittlesea	10	Lat: 32°10'23.75"S Long: 26°49'14.64"E	Home Affairs building, 169 Victoria Street, Whittlesea	10Mbps	10Mbps
Willowmore	2	Lat: 33°17'45.22"S Long: 23°29'24.47"E	SASSA Building, 57 Wehmeyer Street, Willowmore	10Mbps	10Mbps
Willowvale	10	Lat: 32°15'55.21"S Long: 28°30'11.57"E	Old Library Building, 40 Main Street, Willowvale	10Mbps	10Mbps

Zwelitsha	14	Lat: 32°55'0.41"S Long: 27°25'36.84"E	Home Affairs Building, 1A Stand Street, Zone 3 (Erf 41), Zwelitsha	10Mbps	10Mbps
Zwide	19	Lat: 33°51'33.39"S Long: 25°33'19.41"E	SASSA Building, 23 Koyana, ERF 51070, Zwide	10Mbps	10Mbps

Western Cape

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
ATLANTIS SHERWOOD WESTERN COAST SERVICE OFFICE	7	33°33'24.0"S 18°29'45.7"E	Atlantis Thusong Centre, No.1 Nottingham Street, Sherwood Park, Atlantis	10Mbps	10Mbps
BEAUFORT WEST LOCAL OFFICE	15	32°21'03.3"S 22°34'59.0"E	93 Donkin Street, Beaufort West, 6970	10Mbps	10Mbps
BELLVILLE METRO-01 LOCAL OFFICE	40	33°54'06.3"S 18°38'31.3"E	1 Petrusa Street, Belville, 7535	10Mbps	10Mbps
BONGOLETHU EDEN KAROO (OUDTSHOORN) LOCAL OFFICE	21	33°36'09.9"S 22°14'14.2"E	Bongolethu Thuson Centre, 3 12th Avenue, Oudtshoorn, 6620	10Mbps	10Mbps
BREDASDORP BOLAND OVERBERG SERVICE OFFICE	8	34°32'07.2"S 20°03'14.1"E	Bredasdorp Thusong Centre, Cnr Park Street and Ou Meule Street, Bredasdorp	10Mbps	10Mbps
CALEDON BOLAND OVERBERG LOCAL OFFICE	23	34°14'12.0"S 19°25'31.4"E	1 Cemetery Rd, Caledon, 7230	10Mbps	10Mbps
CAPE TOWN METRO-02 LOCAL OFFICE	20	33°55'14.2"S 18°25'17.5"E	Matador Building, C/o Long & Strand Streets, Cape Town, 8000	10Mbps	10Mbps

CERES WITZENBERG BELLA VISTA OFFICE	7	33°20'00.6"S 19°18'36.7"E	Witzenberg Thusong Centre, Panoramaweg, Bella Vista, Ceres	10Mbps	10Mbps
EERSTE RIVER METRO-02 LOCAL OFFICE	35	34°00'09.1"S 18°43'44.3"E	42 Main Road, Eerste River, 7100	10Mbps	10Mbps
GRABOUW BOLAN OVERBERG SERVICE OFFICE	5	34°09'12.7"S 19°00'19.9"E	Grabouw Thusong Centre (Gerald Wright Memorial Hall), Ou Kaapse Weg, Grabouw	10Mbps	10Mbps
GUGULETHU METRO-02 LOCAL OFFICE	34	33°59'13.3"S 18°34'04.8"E	Social Development Building, Corner NY3 and Steve Biko Streets, Gugulethu	10Mbps	10Mbps
ILLINGELETHU WEST COAST SERVICE OFFICE	5	33°27'52.7"S 18°42'02.3"E	Ekuthuleni Street, Illingelethu, Malmesbury	10Mbps	10Mbps
MITCHELLS PLAIN LOCAL OFFICE	28	34°02'43.4"S 18°37'05.7"E	45 Alpha Street, Wespoort Park, Mitchell's Plain, 7789	10Mbps	10Mbps
MOSSEL BAY EDEN KAROO SERVICE OFFICE	10	34°10'59.5"S 22°09'05.5"E	108 Adriaans Ave, Kwanonqaba Thusong Centre, Mossel Bay, 6506	10Mbps	10Mbps
PAARL LOCAL OFFICE	32	33°43'23.0"S 18°59'32.3"E	Shop 3. C/oVan der Stel and Broadway Street, Paarl Shopping Centre, 7646	10Mbps	10Mbps
PLETTENBERG SERVICE OFFICE	8	34°02'51.5"S 23°19'24.0"E	113 C/o Sishuba and Tshembese Street Plettenberg Bay, 6600	10Mbps	10Mbps
REGIONAL OFFICE	110	33°55'22.3"S 18°25'21.1"E	05th Floor; 11 on Adderley Cape Town 8000	30Mbps	30Mbps
RMC DISTRICT OFFICE	23	33°56'24.4"S 18°33'55.7"E	62 Bofors Circle, Epping Industria 2, 7460	10Mbps	10Mbps
ROBERTSON LOCAL OFFICE	5	33°47'26.6"S 19°53'31.9"E	Robertson Thusong Centre, Cnr Wesley and Paddy Streets, Robertson	10Mbps	10Mbps

THEMBALETHU EDEN KAROO REGINAL OFFICE	15	33°59'53.4"S 22°28'38.0"E	Thembalethu Thusong Centre, Sandkraal Road, C/O Ngcakani and Jeriko Roads, Thembalethu, George	10Mbps	10Mbps
VREDENBURG	28	32°54'27.1"S 17°59'23.1"E	11 C/o Bree & Plein Str, Vredenburg 7380	10Mbps	10Mbps
VREDENDAL LOCAL OFFICE	14	31°39'16.0"S 18°30'47.3"E	Old BMW Building, 10 Voortrekker Road, Vredendal, 8160	10Mbps	10Mbps
WORCESTER BOLAND OVERBERG LOCAL OFFICE	30	33°38'48.2"S 19°26'54.3"E	70-72 Durban Road, Worcester, 6850	10Mbps	10Mbps
WYNBERG METRO-01 LOCAL OFFICE	30	34°00'41.8"S 18°28'51.6"E	C/o Wilson and Main Road, Wynberg, 7824	10Mbps	10Mbps
ATHLONE METRO-01 LOCAL OFFICE	31	33°57'38.3"S 18°30'08.1"E	Melofin Building, 94 C/o Birfwood Str & Klipfontein Rd, Athlone, 7764	10Mbps	10Mbps
GEORGE EDEN KAROO LOCAL OFFICE	15	33°57'27.2"S 22°27'50.9"E	Rentzbughof Building, 42 Courtenay Str, George	10Mbps	10Mbps
KHAYELITSHA	50	34°02'54.5"S 18°40'23.4"E	Kuyasa Library, Walter Sisulu Road, Mandela Park, 7784	20Mbps	20Mbps
LADISMITH	5	33°29'37.9"S 21°16'04.4"E	Ladismith Thusong Centre, 30 Van Riebeek Street, Ladismith	10Mbps	10Mbps
PIKETBERG			Office has closed. No new site adrress as yet.	NA	NA
RIVERSDALE	5	34°05'58.2"S 21°15'57.2"E	Erf 5557 c/o/Martin Johnson and Moorees Street, Riversdale, 6670	10Mbps	10Mbps

KZN

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
Babanango	9	28°22'37.9"S 31°05'01.2"E	13 Justice Street,Babanango	10Mbps	10Mbps
Bergville	14	28°44'05.4"S 29°21'40.1"E	Bergville Community Service Centre	10Mbps	10Mbps
Bhamshela	7	29°22'18.2"S 30°53'05.6"E	R614 Noordberg Road, Bhamshela	10Mbps	10Mbps
Camperdown	8	29°43'40.2"S 30°32'37.8"E	5 Drosdy Lane, Camperdown	10Mbps	10Mbps
Chatsworth	26	29°54'45.7"S 30°52'41.7"E	8 Joyhurst Street, Chatsworth	10Mbps	10Mbps
Chesterville	7	29°50'57.1"S 30°56'43.5"E	74 Mahlathi Road, Chesterville	10Mbps	10Mbps
Clermont	8	29°47'44.5"S 30°53'36.6"E	1106 Zazi Rd, Clermont	10Mbps	10Mbps
Danhauser	11	28°00'53.9"S 30°03'47.3"E	4 Old Cambrian Road, Danhauser	10Mbps	10Mbps
Dukuza	11	28°44'57.0"S 29°12'31.2"E	Dukuza Margistrate Court	10Mbps	10Mbps
Dundee	15	28°10'07.9"S 30°14'57.9"E	8 Avon Road, Dundee	10Mbps	10Mbps
Durban DO	28	29°50'43.6"S 31°01'27.7"E	64 Masabalala yengwa Avenue, Durban	10Mbps	10Mbps
Durban LO	32	29°50'43.6"S 31°01'27.7"E	64 Masabalala yengwa Avenue, Durban	10Mbps	10Mbps
Ekuvukeni	12	28°27'45.7"S 30°09'14.9"E	A1410 Ekuvukeni Wasbank	10Mbps	10Mbps

Eshowe	15	28°53'13.0"S 31°29'44.2"E	Inkosi Ndwandwe Street, Eshowe	10Mbps	10Mbps
Estcourt	16	29°00'28.9"S 29°52'27.8"E	136 Victoria Street, Estcourt	10Mbps	10Mbps
Ezakheni	10	28°33'20.9"S 29°47'02.1"E	284 Murchison Street, Ladysmith (currently sharing the same building as the Midlands district office)	10Mbps	10Mbps
Gamalakhe	9	30°48'39.8"S 30°20'18.1"E	Lot 318 Ray Nkonyeni Rd, Gamalakhe	10Mbps	10Mbps
Glencoe	5	28°11'21.4"S 30°09'32.2"E	5 Tin Street, Glencoe	10Mbps	10Mbps
Greytown	11	29°03'49.1"S 30°35'43.2"E	96 Bell Street, Greytown	10Mbps	10Mbps
Harding	11	30°34'43.8"S 29°53'27.6"E	356 Ballance Street, Harding	10Mbps	10Mbps
Hlabisa	12	28°08'35.9"S 31°52'29.7"E	228 Harriet Street, Hlabisa	10Mbps	10Mbps
Hlanganani	9	29°45'50.7"S 29°51'19.3"E	D1213 (Opposite) Magistrate Court Hlanganani	10Mbps	10Mbps
Howick	10	29°29'02.2"S 30°13'49.7"E	15 Market Street, Howick	10Mbps	10Mbps
Impendle	9	29°35'54.5"S 29°52'02.2"E	23 Mafahleni Street, Impendle	10Mbps	10Mbps
Inanda	21	29°42'57.3"S 30°56'12.7"E	Ngungumbane Rd, Inanda	10Mbps	10Mbps
Ingwavuma	13	27°08'04.7"S 31°59'52.6"E	Main Street,Ingwavuma	10Mbps	10Mbps
Insimbini	12	30°00'02.1"S 30°51'21.7"E	M35 Umbumbulu Highway, Insimbini	10Mbps	10Mbps
Ixopo	10	30°08'47.8"S 30°04'05.0"E	19 Main St, Ixopo	10Mbps	10Mbps

Izingolweni	9	30°47'07.2"S 30°07'48.4"E	01 Main Harding Road, izingolweni	10Mbps	10Mbps
Kokstad	10	30°33'19.3"S 29°25'49.0"E	12 Main Street, Kokstad	10Mbps	10Mbps
Kranskop	6	28°58'00.2"S 30°51'48.6"E	66 Main Road, Kranskop	10Mbps	10Mbps
Kwa-Mashu	22	29°43'38.1"S 30°59'13.2"E	CNR Nogwaja Street AND Bhejane Road ROAD, KWAMASHU, 4359 (Bridge City)	10Mbps	10Mbps
KwaMsane	24	28°25'35.6"S 32°08'53.1"E	Andile Biyela Road - KwaMsane Social Development SASSA	10Mbps	10Mbps
Lamontville	8	29°56'35.3"S 30°57'00.9"E	1 Msizi Dube Road, Lamontville, Chatsworth	10Mbps	10Mbps
Louwsberg	8	7°34'51.6"S 31°16'58.0"E	Lot 18 Corner King Street	10Mbps	10Mbps
Madadeni	17	27°45'23.7"S 30°01'44.2"E	MN10 Street, Madadeni	10Mbps	10Mbps
Mahlabathini	24	28°14'03.7"S 31°28'13.7"E	SASSA (Social Development Building), DinuZulu Highway, Mashona	10Mbps	10Mbps
Mandini	10	29°08'07.4"S 31°24'03.6"E	Lot101 Nkonjane Road Sundumbili	10Mbps	10Mbps
Manguzi	16	26°59'48.3"S 32°44'36.8"E	Magistrate Off,next to Police station	10Mbps	10Mbps
Maphumulo	15	29°09'06.0"S 31°03'58.5"E	Thusong Centre Maphumulo Main Street	10Mbps	10Mbps
Mbazwana	14	27°28'57.5"S 32°35'04.5"E	P466, Mbazwana	10Mbps	10Mbps
Melmoth	11	28°35'30.4"S 31°23'53.1"E	294 Symmonds Street	10Mbps	10Mbps
Midlands DO and Ladysmith LO	42	28°33'20.9"S 29°47'02.1"E	284 Murchison Street, Ladysmith	10Mbps	10Mbps

Mondlo	12	27°59'01.5"S 30°42'30.7"E	Mondlo B Section	10Mbps	10Mbps
Mooi River	7	29°12'18.2"S 29°59'42.6"E	58 Norfolk Road, Mooi River	10Mbps	10Mbps
Mpumalanga	9	29°48'34.1"S 30°38'59.2"E	F33 Buthelezi Road, Mpumalanga	10Mbps	10Mbps
Msinga	16	28°44'53.3"S 30°26'33.9"E	Main Road, Tugela Ferry	10Mbps	10Mbps
Ndwedwe	15	29°30'58.7"S 30°56'14.5"E	Magistrate Court Lane Ndwedwe	10Mbps	10Mbps
New Hanover	13	29°21'11.1"S 30°31'38.8"E	Thusong Centre, Main Road, New Hanover	10Mbps	10Mbps
Newcastle	8	27°45'23.1"S 29°55'59.3"E	60 Scott Street, Newcastle	10Mbps	10Mbps
Ngwelezane	15	28°46'41.4"S 31°53'33.1"E	10 Bronze Street -Kuleka Empangeni	10Mbps	10Mbps
Nkandla	17	28°37'10.0"S 31°05'18.9"E	Lot 120, Dlangubo Street, Nkandla	10Mbps	10Mbps
Nongoma	18	27°53'55.1"S 31°38'50.8"E	Nongoma Main Road SocDev Building	10Mbps	10Mbps
Nquthu	22	28°12'41.2"S 30°40'42.7"E	69 Nondweni Road, Nquthu	10Mbps	10Mbps
Ongoye	18	28°53'16.4"S 31°53'45.1"E	J500, Mississipi Street, Esikhaleni	10Mbps	10Mbps
Osizweni	11	27°47'22.1"S 30°07'07.1"E	Ob31 St, Osizweni A, Newcastle	10Mbps	10Mbps
Osuthu	5	27°57'43.9"S 31°30'12.6"E	No Road Name, Rural area	10Mbps	10Mbps
Paulpietersberg	14	27°23'49.1"S 30°57'06.2"E	Bilanyoni Road, Paulpietersberg	10Mbps	10Mbps

Phoenix and Verulam	34	29°42'12.9"S 31°00'23.3"E	65/65 Pandora Street	10Mbps	10Mbps
Phungashe	9	30°25'30.7"S 30°09'09.1"E	01 Ophepheni Highflats, Phungashe	10Mbps	10Mbps
Pinetown	30	29°48'46.7"S 30°51'36.1"E	42 Kings Road, Pinetwon	10Mbps	10Mbps
PISCOS	6	29°41'20.2"S 30°54'31.6"E	Inanda Dam Rd, Matabetule, Iqadi	10Mbps	10Mbps
PMB DO	25	29°36'08.8"S 30°22'34.2"E	10 Bank Street, PMB	10Mbps	10Mbps
PMB LO	24	29°35'47.8"S 30°22'58.1"E	390 Pietermartiz Street, PMB	10Mbps	10Mbps
Pongola	14	27°22'37.2"S 31°36'49.3"E	653 Nuwe Republiek St, Pongola	10Mbps	10Mbps
Port Shepstone	11	30°44'55.0"S 30°25'50.1"E	27 Main Rd, Marburg, Port Shepstone	10Mbps	10Mbps
Raisethorpe	10	29°34'05.0"S 30°24'06.0"E	50 Bombay Rd,Civic Centre, PMB	10Mbps	10Mbps
Regional Office	190	29°36'08.0"S 30°22'33.1"E	1 Bank Street, PMB	30Mbps	30Mbps
Richards Bay	13	28°46'00.2"S 32°00'33.2"E	17 Geleiergant St, Richards Bay	10Mbps	10Mbps
Richmond	9	29°52'06.0"S 30°16'23.3"E	58 Nelson Street, Richmond	10Mbps	10Mbps
RMC	53	29°49'29.8"S 30°49'11.2"E	34 Mahongany Road, Westmead, Pinetown	10Mbps	10Mbps
Stanger	20	29°20'02.6"S 31°17'51.4"E	1 Location Road, KwaDukuza	10Mbps	10Mbps
uBombo	14	27°34'03.3"S 32°05'04.7"E	15 Lot Socdev Offices	10Mbps	10Mbps

Ulundi DO	32	28°17'34.2"S 31°25'13.8"E	King Dinuzulu Highway, Ulundi LA Building	10Mbps	10Mbps
Umbumbulu	22	29°59'04.5"S 30°42'13.2"E	M30 Umbumbulu	10Mbps	10Mbps
Umlazi	28	29°57'40.2"S 30°53'54.0"E	200 Zwe Madlala Drive, Umlazi	10Mbps	10Mbps
uMnini	8	30°09'42.7"S 30°49'21.3"E	Thusong centre Umgababa	10Mbps	10Mbps
Umzimkhulu	20	30°15'29.8"S 29°56'42.2"E	R56 Main Road, Umzimkhulu	10Mbps	10Mbps
Umzinto	11	30°18'31.4"S 30°39'47.1"E	GH Center Umzinto Main Rd, Umzinto	10Mbps	10Mbps
Umzumbe	9	30°30'11.9"S 30°35'46.3"E	Ward 19 Umnafu Rd,Magistrates Office, Umzumbe	10Mbps	10Mbps
Underberg	9	29°47'09.7"S 29°29'48.0"E	06 Village End, Underberg	10Mbps	10Mbps
Utrecht	8	27°39'15.8"S 30°19'22.4"E	72-62 Church Street, utrecht	10Mbps	10Mbps
Vryheid	15	27°45'58.5"S 30°48'08.6"E	CORNER OF MARKET STREET AND MASSON STREET NEXT TO MASSON CLINIC	10Mbps	10Mbps
Vulamehelo	10	30°11'38.4"S 30°36'42.1"E	P77 Dududu Rd, Vulamehelo	10Mbps	10Mbps
Vulindela	20	29°38'43.3"S 30°19'59.5"E	OLD EDENDALE ROAD, Vulindela	10Mbps	10Mbps
Weenen	6	28°51'12.5"S 30°05'07.2"E	Magistrate Court , Retief Street	10Mbps	10Mbps
Wentworth	10	29°56'14.9"S 30°58'59.8"E	221 Austerville Drive, Wentworth	10Mbps	10Mbps

Free State

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
Bethlehem Local Office	29	28°13'51.8"S 28°18'54.3"E	Corner Malan and Rechtern Street, Bethlehem	10Mbps	10Mbps
Bothaville Local Office	10	27°22'30.4"S 26°39'10.6"E	8778 Mokgage St, Kgotsong, Bothaville	10Mbps	10Mbps
Botshabelo Local Office	28	29°13'52.3"S 26°42'29.6"E	RCM Complex, Botshabelo	10Mbps	10Mbps
Ficksburg Local Office	7	28°53'16.2"S 27°52'47.9"E	317 Lekota Street, Meqheleng, Ficksburg	10Mbps	10Mbps
Frankfort Local Office	10	27°16'34.3"S 28°29'31.1"E	22 Van Reenen Street, Frankfort	10Mbps	10Mbps
Free State Regional Office & Mangaung Metro DO/LO	210	29°07'04.8"S 26°13'04.2"E	Cnr. Aliwal and Saint Andrews Street, Bloemfontein	30Mbps	30Mbps
Harrismith Local Office	4	28°15'13.7"S 29°05'52.2"E	2220 Ntshingela Street, 42nd Hill, Harrismith	10Mbps	10Mbps
Hertzogville Local Office	3	28°07'37.2"S 25°30'16.9"E	122 Stuis Street, Hertzogville	10Mbps	10Mbps
Jagersfontein Local Office	10	29°46'52.4"S 25°26'01.2"E	2330 Itumeleng, Jagersfontein	10Mbps	10Mbps
Koffiefontein Local Office	6	29°25'38.4"S 24°59'54.2"E	3 Du Preez st, Koffiefontein	10Mbps	10Mbps
Kroonstad Local Office	31	27°39'38.2"S 27°14'11.1"E	24 Reitz Street, Kroonstad	10Mbps	10Mbps
Ladybrand Local Office	6	29°10'39.3"S 27°28'06.9"E	2104 Mamatleng drive,Mantatseng, Ladybrand	10Mbps	10Mbps
Odendalsrus Local Office	7	27°51'22.3"S 26°45'34.0"E	438 Pompi Street, Kutlwanong, Odendaalsrus	10Mbps	10Mbps

Qwaqwa DO/LO	56	28°32'03.4"S 28°47'41.5"E	Old Post Office Building, De Beeld Road, QwaQwa	20Mbps	20Mbps
RMC	32	29°09'16.3"S 26°13'06.8"E	256 Oliver Tambo Rd,Hamilton,Bloemfontein,	10Mbps	10Mbps
Sasolburg DO/LO	34	26°48'40.0"S 27°49'36.3"E	10 NJ van der Merwe Street, Sasolburg	10Mbps	10Mbps
Senekal Local Office	16	28°20'36.2"S 27°37'50.1"E	2906 Johnstone Street, Matwabeng, Senekal	10Mbps	10Mbps
Smithfield DO/LO	17	30°12'54.3"S 26°32'11.6"E	24 Church street, Smithfield	10Mbps	10Mbps
Thabanchu Local Office	20	29°12'25.2"S 26°50'15.2"E	Ratlou Complex, Hospital Road, Thaba nchu	10Mbps	10Mbps
Trompsburg Local Office	5	30°01'38.7"S 25°46'45.1"E	Thusong Center, 398 Boysen Street, Trompsburg	10Mbps	10Mbps
Tweespruit Local Office	4	29°11'41.4"S 27°01'48.7"E	1 Borwa, Tweespruit	10Mbps	10Mbps
Vrede Local Office	7	27°25'05.9"S 29°10'27.4"E	1451 Vilane Street, Thembalihle, Vrede	10Mbps	10Mbps
Welkom DO/LO	53	27°58'49.8"S 26°45'41.4"E	Cnr. Jan HofMeyer & Koppie Alleen Street, Welkom	20Mbps	20Mbps
Winburg Local Office	7	28°30'47.8"S 27°00'24.5"E	1 Stern Street, Winburg	10Mbps	10Mbps
Zastron Local Office	9	30°17'48.4"S 27°05'36.6"E	331 Matlakeng Location (Old Matlakeng Clinic), Zastron	10Mbps	10Mbps

Gauteng

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
Alexandra Local Office	12	26°06'33.2"S 28°05'15.2"E	Pan Africa Shopping Centre (Pan Africa Mall), Corner of Watt Avenue & Third Avenue, Alexandra, Johannesburg, 2191	10Mbps	10Mbps

Atteridgeville / Saulsville Local Office	14	25°45'51.1"S 28°03'42.4"E	Prasa Building, Cnr Tsamaya & K54 Road, Saulsville, 0006	10Mbps	10Mbps
Benoni Local Office	29	26°11'17.4"S 28°18'54.6"E	87 Elston Ave, Benoni, Gauteng, 1500	10Mbps	10Mbps
Bronkhorstspruit	14	25°48'31.3"S 28°44'41.6"E	Shop 44, Farmbel, 46 Kruger St, Erasmus, Bronkhorstspruit, 1020	10Mbps	10Mbps
Carltonville Local Office	6	26°21'30.6"S 27°23'56.9"E	Palladium St, Carletonville, 2500	10Mbps	10Mbps
Chiawelo Local Office	6	26°16'48.1"S 27°52'14.7"E	989 Tshabuse St, Chiawelo, Soweto, 1818	10Mbps	10Mbps
Dobsonville Local Office	12	26°13'03.9"S 27°51'58.4"E	Luthuli St, Dobsonville, Johannesburg, 1863	10Mbps	10Mbps
Duduza Local Office	7	26°22'31.0"S 28°24'58.9"E	1 Nala Street, Duduza, Nigel, 1496	10Mbps	10Mbps
Ekangala Local Office	3	26°17'33.8"S 27°54'59.1"E	Ekangala Thusong Service Centre, located in Section 4, Ekangala, 1021	10Mbps	10Mbps
Ekurhuleni District Office	8	26°12'22.5"S 28°09'34.9"E	40 Catlin Street, Germiston, 1400	10Mbps	10Mbps
Eldorado Park Local Office	11	26°17'24.9"S 27°54'06.8"E	13 Link Court, Eldorado Park Ext 5, Eldorado Park, Johannesburg, 1811	10Mbps	10Mbps
Ennerdale Local Office	10	26°24'30.1"S 27°50'42.8"E	1433 Ulysses Crescent, Ennerdale, 1830	10Mbps	10Mbps
Fochville Local Office	8	26°29'35.8"S 27°29'36.2"E	29 President St, Fochville, Johannesburg, 2515	10Mbps	10Mbps
Garankuwa Local Office	22	25°33'34.4"S 27°59'30.8"E	Zone 15, First Street &, 1 Main St, Ga-Rankuwa Industrial Twp, Ga-Rankuwa, 0208	10Mbps	10Mbps
Germiston Local Office	27	26°12'22.5"S 28°09'34.9"E	40 Catlin Street, Germiston, 1400	10Mbps	10Mbps

Heidelburg Local Office	10	26°30'31.7"S 28°21'34.0"E	52 Schoeman St, Industrial, Heidelberg - GP, 1441	10Mbps	10Mbps
Johannesburg District Office	16	26°11'40.8"S 28°02'28.2"E	223 Smit Street,Braamfontein, Johannesburg, Gauteng, 2000	10Mbps	10Mbps
Johannesburg Local Local Office	36	26°11'57.0"S 28°02'23.6"E	1 De Villiers Street, Johannesburg, 2000	10Mbps	10Mbps
Johannesburg Regional Office	114	26°11'40.8"S 28°02'28.2"E	222 Smit Street,Braamfontein, Johannesburg, Gauteng, 2000	30Mbps	30Mbps
Kagiso Local Office	12	26°09'01.3"S 27°47'17.0"E	8740 Kagiso Ave, Kagiso, Krugersdorp, 1754	10Mbps	10Mbps
Kempton Park (no building yet)	7	26°06'05.5"S 28°13'40.1"E	Corner of CR Swart Drive & Pretoria Road, Kempton Park CBD, Kempton Park, 1619	10Mbps	10Mbps
Khutsong Local Office	6	26°20'33.0"S 27°19'51.2"E	Plot1 of Stand, 1 Sompane Dr, Khutsong, Carletonville, 2502	10Mbps	10Mbps
Krugersdorp Local Office	21	26°06'14.5"S 27°46'13.9"E	58 Von Brandis St, Krugersdorp, 1740	10Mbps	10Mbps
Kwa-Thema Local Office	10	26°17'40.7"S 28°23'25.4"E	24502 Nkosi Street, Kwa-Thema, Springs, 1575	10Mbps	10Mbps
Lenasia Local Office	15	26°17'40.0"S 28°23'25.3"E	8 Protea Avenue, Lenasia, Johannesburg, 1821	10Mbps	10Mbps
Mafatsane Local Office	15	26°32'28.5"S 27°51'22.5"E	2845 Union Rd, Evaton Small Farms, Evaton, 1985	10Mbps	10Mbps
Mamelodi Local Office	26	25°42'10.9"S 28°25'15.7"E	Mamelodi Mall, Mahube Valley, Pretoria, 0147	10Mbps	10Mbps
Maponya Local Office	27	26°15'28.0"S 27°54'07.3"E	Maponya Mall, 1809 Chris Hani Road, Klipspruit, Soweto, 1862	10Mbps	10Mbps
Meyerton Local Office	9	26°33'36.0"S 28°01'03.9"E	34 Galloway St, Meyerton, Vereeniging, 1960	10Mbps	10Mbps

Midrand Local Office	17	25°59'44.8"S 28°07'43.2"E	Old Pretoria Road & Church Street, Grand Central, Midrand, 1685	10Mbps	10Mbps
Nigel Local Office	9	26°25'07.0"S 28°28'05.3"E	27 Court Street, Nigel, 1490	10Mbps	10Mbps
Orange Farm Local Office	12	26°28'41.3"S 27°52'02.3"E	Peoples Centre, Next to SAPS Orange Farm ext 6, Link Rd, Stretford, Orange Farm, 1805	10Mbps	10Mbps
Orlando West Local Office	7	26°13'48.5"S 27°54'27.1"E	Moleofi Street, Orlando West, Johannesburg, 1804	10Mbps	10Mbps
Pretoria Local Office	23	25°44'50.9"S 28°11'45.9"E	363 Pretorius St, Pretoria Central, Pretoria, 0002	10Mbps	10Mbps
Randfontein Local Office	27	26°10'34.8"S 27°42'16.9"E	78 Main Reef Rd, Randfontein, 1760	10Mbps	10Mbps
Ratanda Local Office	8	26°33'10.6"S 28°19'35.5"E	Makoe St &, Tshungu St, Ratanda, 1443	10Mbps	10Mbps
Reiger Park Local Office	5	26°13'16.9"S 28°13'12.5"E	St Antony Church, 112 St. Anthony Road, Reiger Park, 1459	10Mbps	10Mbps
Roodepoort Local Office	20	26°09'40.5"S 27°52'13.6"E	40 Hoofd St, Roodepoort, 1724	10Mbps	10Mbps
Sebokeng Local Office	22	26°36'41.2"S 27°50'48.3"E	3 Moshoeshoe St, Sebokeng Hospital, Sebokeng, 1983	10Mbps	10Mbps
Sedibeng District Office	24	26°40'23.0"S 27°55'51.4"E	65 Grey Ave, Vereeniging, 1939	10Mbps	10Mbps
Soshanguve Local Office	25	25°31'07.0"S 28°05'31.3"E	Nafcoc Supplying Centre, 20 Buitenkant St, Soshanguve, Pretoria, 0152	10Mbps	10Mbps
Springs Local Office	20	26°15'25.4"S 28°26'31.1"E	20 6th Ave, Springs New, Springs, 1560	10Mbps	10Mbps
Temba Local Office	15	25°24'10.4"S 28°15'58.3"E	Temba Rural, Temba, 0407	10Mbps	10Mbps

Tembisa 1 (RabaSotho)	9	26°00'23.1"S 28°13'11.2"E	256 Andrew Mapheto Drive, Thembisa, Johannesburg, 1632	10Mbps	10Mbps
Tembisa 2 (Winnie Mandela)	9	25°58'53.8"S 28°13'22.9"E	9044 Margaret Zuma Street, Tembisa, 1632	10Mbps	10Mbps
The Document Warehouse	32	26°13'09.4"S 28°01'24.3"E	5 Krag Street, Selby, Johannesburg, 2001	10Mbps	10Mbps
Tokoza Local Office	24	26°19'44.5"S 28°08'34.9"E	8015 Khumalo Street, Tokoza, Gauteng, 1426	10Mbps	10Mbps
Tsakane Local Office	12	26°20'51.4"S 28°22'22.5"E	10890 Zulu Street, Tsakani, Brakpan, 1548	10Mbps	10Mbps
Vosloorus Local Office	18	26°20'32.9"S 28°12'00.6"E	6122 Ditshego Road & Hattingh Drive, Vosloorus Ext 1, Vosloorus, 1475	10Mbps	10Mbps

Limpopo

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
Apel Local Office	9	24° 25' 23"S 29° 47' 25"E	Stand 1 Apel Rd, Apel,0739	10Mbps	10Mbps
Bahananoa Local Office	6	23° 09' 01"S 28° 55' 33"E	SASSA Local Office,Next to Bahananoa Clinic, Bahananoa,0806	10Mbps	10Mbps
Bakenberg Local Office	11	23° 51' 42"S 28° 46' 00"E	SASSA Local Office, Next to Police Station, Bakenberg	10Mbps	10Mbps
Bela Bela Local Office	13	24° 53' 24"S 28° 17' 54"E	Bela Bela Diens Sentrum,31 Van Der Merwe St,Warmbaths,Bela Bela,0480	10Mbps	10Mbps
Capricorn District Office	26	23° 54' 57"S 29° 27' 19"E	22 Schoeman St, Polokwane,0699	10Mbps	10Mbps

Ceres Local Office	11	23° 38' 01"S 29° 07' 09"E	1020 Stand St, Aganang, Lonsdale,0710	10Mbps	10Mbps
Dr CN Phatudi Local Office	12	24° 01' 38"S 30° 16' 52"E	SASSA,1 Mohlahlareng Rd,Mohlatlareng,Lenyenye	10Mbps	10Mbps
Dzumeri Local Office	6	23° 34' 33"S 30° 42' 29"E	Dzumeri Tribal Office, Dzumeri, 0833	10Mbps	10Mbps
Giyani Local Office	16	23° 19' 00"S 30° 43' 16"E	387 Giy A 3 St,Giyani Unit A, Giyani,0826	10Mbps	10Mbps
Groblersdal Local Office	8	25° 10' 08"S 29°24' 03" E	1 Klip St, Groblersdal, Groblersdal,0470	10Mbps	10Mbps
Ha-Mutsha Local Office	6	23° 03' 15"S 30° 21' 17"E	SASSA, Local Office, Rembander, Mashamba, 0985	10Mbps	10Mbps
Hlanganani Local Office	7	23° 12' 32"S 30° 12' 34"E	Next To Bungeni Primary School, Bungeni, 0960	10Mbps	10Mbps
Kgapane Local Office	13	23° 41' 52"S 30° 08' 20"E	632 Stand Rd,Khaphamadi,Gakgapane,0838	10Mbps	10Mbps
Leboeng Local Office	4	24° 30' 34"S 30° 38' 52"E	SASSA, Saps Leboeng, R6 Road, Leboeng, 1120	10Mbps	10Mbps
Leeuwfontentein Local Office	12	24° 59' 43"S 29° 23' 59"E	814 Moganyaka Rd,Moganyaka,Nebo,1057	10Mbps	10Mbps
Lephalale Local Office	10	23° 40' 46"S 27° 42' 07"E	2/503 Chris Hani Avenue, Ellisras X16, Lephalale	10Mbps	10Mbps
Luckau Local Office	12	25° 00' 36"S 29° 36' 40"E	Stand 43, Luckau,	10Mbps	10Mbps
Lulekani Local Office	6	23° 51' 34"S 31° 05' 14"E	Stand 56, Lulekani-B, Phalaborwa, 1392	10Mbps	10Mbps
Mabatlane Local Office	6	24° 17' 54"S 28° 06' 35"E	268 Paul Kruger Street, Vaalwater, 0510	10Mbps	10Mbps
Makhado Local Office	11	23° 03' 22"S 29° 54' 18"E	New Checkers Centre,32 Shongwosi St,Louis Trichardt,Louis Trichardt,0920	10Mbps	10Mbps

Malamulele Local Office	14	23° 00' 22"S 30° 41' 16"E	Stand 774, Malamulele Zone A, Mallamulele	10Mbps	10Mbps
Manganeng Local Office	4	24° 41' 05"S 29° 57' 23"E	SASSA Local Office, Stand No2, Manganeng, Opposite Kgolane Secondary School	10Mbps	10Mbps
Mankweng Local Office	12	24° 18' 09"S 29° 28' 41"E	Farm Suiferskuil 921 LS, Next To Paledi Mall, Mankweng, 0727	10Mbps	10Mbps
Mokerong Local Office	9	24° 09' 21"S 28° 59' 13"E	Mokerong Magistrate Court,1863 Z.Mahwelereng Rd,Mahwelereng,0626	10Mbps	10Mbps
Mokopane Local Office	9	24° 11' 39"S 29° 00' 34"E	14 Retief Rd,Potgietersrus,Mokopane,0601	10Mbps	10Mbps
Mokwakwaila Local Office	7	23° 31' 23"S 30° 25' 28"E	Mokwakwaila Centre,Ground 2,18 Khumeloni Village St,Khumeloni Village,Lapa Risa,0885	10Mbps	10Mbps
Molemole Local Office	9	23° 29' 32"S 29° 44' 32"E	Department Of Health And Welfare,1107 Stand St,Mmatseke,Dwars River,0812	10Mbps	10Mbps
Mookgopong Local Office	5	24° 31' 26"S 28° 42' 28"E	Saps Naboomspruit,39 Fourth St,Naboomspruit,Naboomspruit,0560	10Mbps	10Mbps
Mopani District Office	24	22° 58' 41"S 30° 27' 47"E	2 Derde Av,Tzaneen,Tzaneen,0850	10Mbps	10Mbps
Moroke Local Office	9	24° 23' 19"S 30° 04' 33"E	Meckeenburg Cost Centre,1 Mureke Cost Centre Rd,Moroke,Atok,0749	10Mbps	10Mbps
Moutse East Local Office	10	25° 17' 09"S 29° 12' 58"E	Agricultural Offices,Dennilton,Elandsdoorn Township,Elandsdoorn Rd,1	10Mbps	10Mbps

Moutse West Local Office	5	24° 59' 02"S 29° 03' 31"E	Next To Rephafogile Secondary School, Zamenkomst, Matlerekeng	10Mbps	10Mbps
Musina Local Office	11	22° 20' 06"S 30° 01' 24"E	806 Isaac Singo St,Nancefield X 1,Messina,1811	10Mbps	10Mbps
Mutale Local Office	9	22° 44' 04"S 30° 31' 34"E	South Africa Social Security Agency, Tshilamba, 2 Stand St, 0956	10Mbps	10Mbps
Namakgale Local Office	12	23° 55' 29"S 31° 02' 19"E	3419 Namakgale B St,Namakgale B,Namakgale,1391	10Mbps	10Mbps
Nebo Local Office	9	24° 54' 35"S 29° 45' 41"E	Public Works Building,1 Stand Rd,Nebo,Nebo,1059	10Mbps	10Mbps
Nkowankowa Local Office	7	23° 53' 20"S 30° 17' 13"E	1009 Lydenburg Rd,Tzaneen,Tzaneen,0850	10Mbps	10Mbps
Praktiseer Local Office	11	24° 34' 56"S 30° 19' 24"E	SASSA Praktiseer, Driekop, Gamarota, Next To Gamarota Exchance Building	10Mbps	10Mbps
Rabali / Dzanani Local Office	8	22° 53' 42"S 30° 02' 15"E	SASSA 1 Stop Centre, 11 Rabali Road, Next To Rabali Clinic, Rabali, 0993	10Mbps	10Mbps
Records Management Centre	26	23° 53' 04"S 29° 27' 14"E	No 19, 20th Street, Industria, Polokwane, 0699	10Mbps	10Mbps
Regional Office	98	23° 54' 42"S 29° 27' 15"E	48 Landros Mare Rd, Polokwane 0699	30Mbps	30Mbps
Saselamani Local Office	7	22° 49' 48"S 30° 50' 45"E	Mutele B, R525 road, Saselamani, 0928	10Mbps	10Mbps
Schoonoord Local Office	11	24° 44' 56"S 30° 00' 53"E	Schoonoord 1 Stop Centre, Next To Schoonoord Magistrate, Schoonoord, 1133	10Mbps	10Mbps
Sekhukhune District Office	24	24° 43' 56"S 29° 51' 35"E	Sekhukhune District Office,1 Sekhutlong St,Sekhutlong,Jane Furse	10Mbps	10Mbps

Sekororo Local Office	9	24° 15' 08"S 30° 26' 56"E	1 Stand Rd,Trichardsdal,Trichardtsdal, 0890	10Mbps	10Mbps
Senwabarwana Local Office	11	23° 29' 32"S 29° 44' 32"E	750 Stand Rd,Bochem 145ls,Bochum	10Mbps	10Mbps
Senwamokgope Local Office	6	23° 24' 33"S 30° 09' 21"E	73 Senwamokgope St,Senwamokgope,Senwamokgope,0815	10Mbps	10Mbps
Seshego Local Office	17	23° 17' 14"S 29° 08' 24"E	7946 Stand St,Seshego A,Seshego,0751	10Mbps	10Mbps
Thabaleshoba Local Office	9	23° 29' 13"S 28° 39' 31"E	Thaba Leshoba Clinic,1 N111 Fw,Thaba Leshoba,Rebone	10Mbps	10Mbps
Thabamoopo Local Office	13	23° 51' 18"S 29° 23' 48"E	Police Head Quater,38 Stand St,Lebowakgomo Unit Ba,Lebowakgomo,0737	10Mbps	10Mbps
Thabazimbi Local Office	8	24° 35' 27"S 27° 23' 26"E	SASSA Local Office,Re\316 Shairy St,Thabazimbi,Thabazimbi,0387	10Mbps	10Mbps
Thulamela Local Office	17	23° 50' 10"S 30° 10' 00"E	4 Makwarela Rd,Makwarela,Sibasa,0970	10Mbps	10Mbps
Tshaulu Local Office	7	22° 47' 59"S 30° 44' 52"E	SASSA Local Office, Next To Tshaulu Primary School, Gaba, 0987	10Mbps	10Mbps
Tshitale Local Office	4	23° 21' 28"S 29° 59' 21"E	SASSA, Morebeng (Soekmekaar), Limpopo, 0810	10Mbps	10Mbps
Vhembe District Office	21	23° 19' 00"S 28° 00' 48"E	378 Thohoyandou Unit P East Rd,Thohoyandou Unit P East,Thohoyandou,0950	10Mbps	10Mbps
Vuwani Local Office	4	23° 08' 05"S 30° 25' 13"E	SASSA Local Office, Social Develeopment Complex, Vuwani, 0952	10Mbps	10Mbps

Waterberg District Office	17	24° 42' 30"S 28° 23' 37"E	Mdr Tb Hospital,157\1 Thabo Mbeki St,Nylstroom,Nylstroom,0510	10Mbps	10Mbps
Witpoort Local Office	8	23° 19' 00"S 28° 00' 48"E	123 Stand Rd,Witpoort,Seleka	10Mbps	10Mbps
Zebediela Local Office	11	24° 18' 43"S 29° 20' 01"E	SASSA, Tribal Office, Moletlane, Zebediela	10Mbps	10Mbps

Mpumalanga

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
Albert Luthuli (Eersterhoek)	9	-26.044212, 30.797707	The Village mall, 1375 Elukwatini main Road	10Mbps	10Mbps
Bethal	8	-26.46764, 29.45546	Emzinoni clinic, Thusong centre first street	10Mbps	10Mbps
Bushbuckridge DO	20	-24.83952712, 31.07638042	R40 road, Bushbuckridge 1280, mpumalanga	10Mbps	10Mbps
Daantjie	8	-25.435, 31.18426	Dantjie tribal authority, next to police station	10Mbps	10Mbps
Delmas	6	-26.122232, 28.697221	Botleng, Thusong Multipupurse Centre	10Mbps	10Mbps
Dipaseleng/Balfour	9	-26.6644325, 28.586082	Jessie street, Balfour	10Mbps	10Mbps
Ehlanzeni DO(Mbombela LO)	40	-25.471085, 30.97567	Bester Brown Building, 10 Paul Kruger street, Nelspruit	10Mbps	10Mbps
Emakhazeni (Belfast)	10	-25.695995, 30.043299	26 Scheepers Street Belfast	10Mbps	10Mbps
Emalahleni	18	-25.8791, 29.21471	Gerry Mann Building, Athlone street, Emalahleni CBD	10Mbps	10Mbps
Evander/Govan Mbeki	15	-26.471944, 29.11	64 Solly Zwane Street, Evander	10Mbps	10Mbps
Gert Sibande DO	14	-26.504455, 29.215459	21 Joubert street, Ermelo	10Mbps	10Mbps
Graskop	5	-24.93027, 30.84205	No.1 Church Street, Graskop	10Mbps	10Mbps

Greenvalley	7	-24.60916, 31.0349	Sethlare tribal office, next to Silinda filling station, Arconhoek	10Mbps	10Mbps
Hluvukani	5	-24.64894,31.36608	B3930 road from Arconhoek to hluvukani, behind new clinic	10Mbps	10Mbps
Kabokweni	9	-25.337, 31.135	No. 30 Magistrate Building	10Mbps	10Mbps
Kwamhlanga (Thembisile)	13	-25.432, 28.708	3&4 kwaMhlanga government complex, kwaMhlanga	10Mbps	10Mbps
Majika	6	-25.076594, 31.142027	R538 Numbi Road, Social Development Office	10Mbps	10Mbps
Marapyane	6	-25.01042, 28.801412	Thusong Centre, Marapyane Complex	10Mbps	10Mbps
Marite LO	4	-24.962242, 31.121525	Marite R40, Main Road to Bushbuckridge, DSD building	10Mbps	10Mbps
Masoyi	6	-25.1636, 31.11529	Masoyi clinic, main hazyview road, park home	10Mbps	10Mbps
Matsulu	3	-25.507063, 31.348445	Lomshiyo Tribal Office (Youth Center)	10Mbps	10Mbps
Maviljan	11	-24.835, 31.068	Graskop road next to magistratet office	10Mbps	10Mbps
Mbangwane	6	-25.836, 31.89	Mbangwane MPCC,Tribal Offices	10Mbps	10Mbps
Mbibane	6	-25.15463, 28.8497	Mbibane magistrate court,vaalbank, Mbibane	10Mbps	10Mbps
Mgobodzi	6	-25.84287, 31.695	Mgobodzi Tribal Offices	10Mbps	10Mbps
Mhlunzi LO	4	-25.766256, 29.415626	Adelaite Tambo Community centre, Mhluzi Ext 7	10Mbps	10Mbps
Mkhondo (Piet Retief)	17	-27.0042991, 30.804344	cnr Joebert and Kruger street, Piet Retief, 2380	10Mbps	10Mbps
Mkobola (Kwaggafontein)	11	-25.263442, 28.958687	no.6 Mokobola magistrate court, kwaggafontein	10Mbps	10Mbps

Mmametlhake/Moretele	6	-25.105, 28.543	Mmantlose section, next to police station	10Mbps	10Mbps
Mpuluzi (Mayflower)	9	-26.360882, 30.815436	D2275,Mayflower, Mpuluzi	10Mbps	10Mbps
Mpumalanga RMC	35	-25.46404, 30.98174	16 Bester street North, Nelspruit	10Mbps	10Mbps
Msukaligwa	16	-26.440294, 30.066524	Cnr De Clerq and Murray Street, Old Commando Building, Msukaligwa	10Mbps	10Mbps
Nkangala DO	20	-25.873277, 29.212563	Gerry Mann Building, Athlone street, Emalahleni CBD	10Mbps	10Mbps
Nkomazi (Tonga)	15	-25.705888, 31.649551	Tonga magistrate court	10Mbps	10Mbps
Oakley	10	-24.95043, 31.22506	Social development office, Oakely	10Mbps	10Mbps
Regional Office	200	-25.473, 30.982	18 Ferreira street, Nelspruit	30Mbps	30Mbps
Schoemansdal (Matsamo)	12	-25.70335, 31.4995	Matsamo Tribal office, next to police station	10Mbps	10Mbps
Siyabuswa	17	-25.1176953, 29.0615512	old parliament building, Siyabuswa	10Mbps	10Mbps
Standerton Local Office	13	-26.940488, 29.245155	Jerry van Vuuren building, cnr princess & paarl street	10Mbps	10Mbps
Steve Tshwete (Middelburg)	12	-25.763, 29.465	Dr Beyers Naudr St, DSD Buliding, Middelburg	10Mbps	10Mbps
Thaba Chweu (Lydenburg)	8	-25.096, 30.446	40 Voortrkker street, Lydenburg	10Mbps	10Mbps
Thulamahashe	15	-24.723767, 31.199576	Social services offices, next to the stadium, thulamahashe	10Mbps	10Mbps
Tweefontein	6	-25.147185, 31.145633	Tweefontein H SASSA Office, Somaroborobo H	10Mbps	10Mbps
Umjindi (Barbeton)	6	-25.7861, 31.053056	erf 28, of 3030, Shongwe street, Barberton	10Mbps	10Mbps
Verena	6	-25.48632, 29.013986	Verena Thusong Centre	10Mbps	10Mbps
Volkrust - Seme	13	-27.366667, 29.8833	15 Vrede St, Volksrust, 2470	10Mbps	10Mbps

North West

Office Name:	Number of Users	Co-Ordinates	Physical Address	SD-WAN PL Requirement	SD-WAN SL Requirement
Bojanala District Office	11	-27,9064273070745 25,1663290364559	SASSA House 17 Kgwebo Ave Unit A / B Mabe Business Park Commercial Road Rustenburg	10Mbps	10Mbps
Christiana LO	7	-25,07639999996 28,2406600003588	No 6 Tselakgopo Street Utlwanang Location Christiana	10Mbps	10Mbps
Coligny LO	3	-26,304878 26,321318	70 Mark Street, Coligny	10Mbps	10Mbps
Cyferskuil LO	4	-25,075804 28,226805	Stand 305 Moreroa Street, Cyferskuil	10Mbps	10Mbps
Dinokana LO	2	-25,45198 25,86782	Next to Dinokana Post Office, Dinokana	10Mbps	10Mbps
Ditsobotla LO	16	-26,1472042827514 26,1537408271775	20 Burger & Bantjies Street Lichtenburg	10Mbps	10Mbps
Dr Kenneth Kaunda DO and Matlosana LO	35	-27,3388179997509 24,7281800002069	SASSA House Cnr Boom & Emily Hobb House Street, Klerksdorp	10Mbps	10Mbps
Dr Ruth Mompati DO and Naledi LO	26	-26,960071 24,727728	128 Vry Street Vryburg 8601	10Mbps	10Mbps
Dryharts LO	4	-27,333572 24,720198	Old Clinic Dryharts Greater Taung	10Mbps	10Mbps
Hebron LO	8	-25,55091 28,0127	380B Motseng Section Hebron	10Mbps	10Mbps

Itsoseng LO	10	-26,077373 25,877156	3317 Kokong Street, Itsoseng	10Mbps	10Mbps
Jouberton LO	12	-26,590699999905 24,1592240003874	2521 Kopanong Drive Ext 2 Jouberton	10Mbps	10Mbps
Kagisano LO	12	-26,59269 24,171725	R32 Tosca Road Ganyesa	10Mbps	10Mbps
Kanana LO	8	-25,573304 27,303244	Old Kanana Clinic	10Mbps	10Mbps
Kgetleng LO	7	-27,6528222600392 25,6007774695047	6 Steyn Street, Koster	10Mbps	10Mbps
Lekwa-Teemane LO	11	-25,165559999894 26,7491700000955	Prince Street Bloemhof	10Mbps	10Mbps
Mabeskraal LO	7	-25,202622 26,798391	20054 Kgosing Section Mabeskraal	10Mbps	10Mbps
Maboloka LO	9	-25,425017 27,839494	1351 Unit 3, Station Road, Maboloka	10Mbps	10Mbps
Madibeng LO	23	-25,63878 27,782896	11 Tom Street, Brits	10Mbps	10Mbps
Madikwe LO	7	-25,8520500697549 25,6380240368799	Stand no 1, Ditlou Section, Madikwe	10Mbps	10Mbps
Mamusa LO	13	-27,5488250003734 24,8820830000305	33 Sweizer Road Corner of Sweizer and Swart Street Sweizer Reineke	10Mbps	10Mbps
Manthe LO	5	-27,55219 24,886686	NWDC Building Manthe	10Mbps	10Mbps
Mantserre LO	2	-24,949369 27,093709	50008 Mafikeng Section, Mantserree, 0370	10Mbps	10Mbps
Maquassi Hills LO	10	-27,19793 25,98223	30B Kruger Street, Wolmaransstad	10Mbps	10Mbps

Mogwase LO	15	-25,2338840003463 28,1199539998772	Mogwase Shopping Complex, Mogwase	10Mbps	10Mbps
Moretele Lo	22	-25,278285 28,182383	Stand no 1 Matebeleng Section Moretele	10Mbps	10Mbps
Morokweng LO	9	-26,9498900003232 24,7067599998741	Main road, Tosca, Molopo	10Mbps	10Mbps
Ngaka Modiri Molema DO and Mafikeng LO	43	-25,63773 25,63773	1st Street, Industrial Site, Albany Building, Mafikeng	10Mbps	10Mbps
North West Regional Office	103	-25,843376 25,634502	Corner Sekame and Dr James Moroka Road, Mega City, Mafikeng, 2735	30Mbps	30Mbps
Ottosdaal LO	3	-25,98956414 26,80648217	450B Kameel street, Ottosdal	10Mbps	10Mbps
Ramotshere Moiloa LO	19	-25,5363999997601 26,0759000002848	21 Church Street, Zeerust	10Mbps	10Mbps
Ratlou LO	15	-26,2806749995515 25,107588000386	Ratlou Madibogo Road, Next to Ratlou Local Municipality	10Mbps	10Mbps
Records Management Centre (RMC)	21	-25,847436 25,638339	35 Aerodrome Crescent Mafikeng	10Mbps	10Mbps
Rustenburg LO	33	-25,6549299997197 27,2405400004207	18 Heystek Street, Rustenburg	10Mbps	10Mbps
Sekhing LO	8	-27,847649000401 24,6292419999184	597 EA Kgomotso Road, Sekhing Village	10Mbps	10Mbps
Swartruggens LO	3	-25,6489796264086 26,6891064659907	10 Erasmus Street Swartruggens	10Mbps	10Mbps
Taung LO	20	-27,562555 24,7466037	1066 KFC Street Taung	10Mbps	10Mbps
Tlakgameng LO	5	-26,4711 24,34021	E1042A Thoteng Section Tlakgameng Thusong Centre	10Mbps	10Mbps
Tlokwe LO	20	-26,719558 27,0667082	6 Zinn Street Ikageng Road Potchefstroom	10Mbps	10Mbps

Tshidilamolomo LO	3	-25,825899 24,6751133	Next to SAPS, Tshidilamolomo	10Mbps	10Mbps
Tswaing LO	11	-26,688336000406 25,4774910002096	11 du Plessis Street, Delareyville	10Mbps	10Mbps
Ventersdorp LO	12	-26,314241 26,829222	No 2 Van Riebeck street, Ventersdorp	10Mbps	10Mbps

ANNEXURE B: ADHOC REQUESTS PRICE LIST

Description	Cost per site		
New sites/office link	**Capacity**	**Once-off cost**	**Recurring cost**
	10 Mbps		
	20 Mbps		
	30 Mbps		
	50 Mbps		
	100 Mbps		
	200 Mbps		

Upgrades from baseline	**Capacity**	**Once-off cost**	**Recurring cost**
	20 Mbps		
	30 Mbps		
	50 Mbps		
	100 Mbps		
	200 Mbps		

Outdoor transfer: ≤ 100km	**Capacity**	**Once-off cost**
	10 Mbps	
	20 Mbps	
	30 Mbps	
	50 Mbps	
	100 Mbps	
	200 Mbps	

Indoor transfer:	**Capacity**	**Once-off cost**
	10 Mbps	
	20 Mbps	
	30 Mbps	
	50 Mbps	
	100 Mbps	
	200 Mbps	

Cancellation:	**Capacity**	**Once-off cost or formula**
	10 Mbps	
	20 Mbps	
	30 Mbps	
	50 Mbps	
	100 Mbps	
	200 Mbps	
	1 Gbps	

ANNEXURE C: PARTNER LINKS

GPS Co-ordinates will be provided a day after the briefing session.

Partner links	Partner Location	GPS Co-Ordinates	Link Capacity
SITA (links connect to SITA's CAP)	Centurion		100Mbps
	Cape Town		100Mbps
BankServ	Isando		10Mbps
	Cape Town		10Mbps
Integrated Justice System (IJS)	Pretoria		10Mbps
	Pretoria		10Mbps
Vodacom APN	Pretoria		200Mbps
	Pretoria		200Mbps
Azure ExpressRoute	Based on the closest Interconnect Hub with Azure		1Gbps
	Based on the closest Interconnect Hub with Azure		1Gbps
Home affairs (ABIS)	Pretoria		10Mbps
	TBC		10Mbps

ANNEXURE D: TELEPHONE NUMBER RANGES (PORTING)

NORTHERN CAPE

No	Site Name	Range From	Range To	Total
1	Barkly West	0532850030	0532850049	20
2	Bendel	0530650408	0530650417	10
3	Brandvlei	0540650146	0540650165	20
4	Britstown	0530650418	0530650437	20
5	Calvinia	0270650020	0270650039	20
6	Carnarvon	0530650438	0530650457	20
7	Churchill	0530650458	0530650472	15
8	Colesberg	0512850100	0512850119	20
9	Corless Road	0530650473	0530650492	20
10	Danielskuil	0530650493	0530650512	20
11	De Aar DO + LO	0536326000	0536326049	50
12	Deben	0530650513	0530650532	20
13	Delportshoop	0530650533	0530650552	20
14	Dithakong	0530650553	0530650567	15
15	Douglas	0530650568	0530650587	20
16	Florianville	0530650588	0530650607	20
17	Fraserburg	0230650000	0230650019	20
18	Garies	0270650040	0270650084	45
19	Gasegonyana	0530650608	0530650652	45
20	Griekwastad	0530650653	0530650672	20
21	Groblershoop	0540650166	0540650185	20
22	Hanover	0530650673	0530650692	20
23	Hartswater	0530650693	0530650712	20
24	Hopetown	0530650713	0530650732	20
25	Jan Kempdorp	0530650733	0530650752	20
26	Kakamas	0540650186	0540650205	20
27	Keimoes	0540650206	0540650225	20
28	Kenhardt	0540650226	0540650245	20
29	Kimberley DO + LO	0538027500	0538027599	100
30	Kimberley Regional Office	0538024900	0538024999	100
		0538028100	0538028199	100
31	Kuruman DO	0532850430	0532850544	115
32	Laxey	0530650833	0530650842	10

No	Site Name	Range From	Range To	Total
33	Nieuwoudtville	0270650085	0270650104	20
34	Noupoort	0493070000	0493070019	20
35	Olifantshoek	0530650753	0530650772	20
36	Pampierstad	0530650773	0530650792	20
37	Petrusville	0530650793	0530650812	20
38	Phillipstown	0530650813	0530650832	20
39	Pofadder	0540650361	0540650380	20
40	Port Nolloth	0270650105	0270650124	20
41	Postmasburg	0530650351	0530650365	15
42	Prieska	0530650873	0530650892	20
43	Richmond	0530650893	0530650912	20
44	Rietfontein	0540650381	0540650400	20
45	Ritchie	0530650913	0530650932	20
46	RMC	0530650933	0530650962	30
47	Roodepan	0532850050	0532850069	20
48	Springbok DO + LO	0272850000	0272850079	80
49	Steinkopf	0270650125	0270650144	20
50	Tlhokomelo	0532850070	0532850114	45
51	Upington DO	0543370400	0543370480	81
52	Upington LO	0542850021	0542850050	30
53	Victoria West	0532850115	0532850134	20
54	Warrenton	0532850135	0532850154	20
55	Williston	0532850155	0532850174	20

NORTH WEST

No	Site Name	Range From	Range To	Total
1	Christiana	0532850228	0532850239	11
2	Bojanala DO	0145230300	0145230399	99
3	Coligny	Covered by Ditsobotla		
4	Cyferskuil	0140650188	0140650195	7
5	Ditsobotla	0180650238	0180650260	22
6	Dr KK DO/Matlosana	0180650240	0180650280	40
7	Dr RSM/Naledi	0539286700	0539286799	99
8	Dryharts	0532850175	0532850180	5

No	Site Name	Range From	Range To	Total
9	Hebron	0142850514	0142850527	13
10	Itsoseng	0182800194	0182800211	17
11	Jouberton	0182800100	0182800113	13
12	Kagisano Local Office	0532850240	0532850257	17
13	Kgetleng Local Office	0140650042	0140650052	10
14	Lekwa-Teemane	0532850258	0532850278	20
15	Mabeskraal	0142850480	0142850493	13
17	Maboloka	0142850494	0142850505	11
18	Madibeng/Brits	0140650053	0140650099	46
19	Madikwe	0182800283	0182800300	17
20	Mamusa	0532850279	0532850302	23
21	Manthe	0532850181	0532850186	5
22	Mantserre	Covered by Mogwase	Covered by Mogwase	
23	Maquassi Hills	0182800114	0182800139	25
24	Mogwase	0140650100	0140650135	35
25	Moretele	0140650136	0140650173	37
26	Morokweng	0532850187	0532850202	15
27	NMM DO/Mahikeng	0183973800	0183973899	99
28	Ottosdaal	Covered by Tswaing	Covered by Tswaing	
29	Ramotshere Moiloa	0182800245	0182800282	37
30	Ratlou	0180650301	0180650329	28
31	Records Management Centre (RMC)	0180650336	0180650371	35
32	Regional Office	0183973300	0183973499	199
33	Rustenburg	0142850600	0142850644	44
34	Sekhing	0532850203	0532850218	15
35	Swartruggens	0142850506	0142850513	7
36	Taung	0532850303	0532850331	28
37	Tlakgameng	0532850219	0532850227	8
38	Tlokwe	0182800140	0182800178	38
39	Tshidilamolomo	0180650330	0180650335	5
40	Tswaing	0532850332	0532850370	38
41	Ventersdorp	0182800179	0182800193	14

WESTERN CAPE

No	Site Name	Range From	Range To	Total
1	Athlone	021 697 9800	021 697 9860	60
2	Atlantis	021 571 8240	021 571 8279	39
3	Beaufort West	023 449 1300	023 449 1340	40
4	Bellville	021 944 7700	021 944 7790	90
5	Bredasdorp	028 425 4700	028 425 4710	10
6	Caledon	028 214 5000	028 214 5040	40
7	Cape Town	022 285 0000	022 285 0079	79
8	Eerste River	021 902 8600	021 902 8660	60
9	George	044 285 0045	044 285 0086	41
10	Grabouw	022 285 0080	022 285 0088	8
11	Gugulethu	021 684 4700	021 684 4770	70
12	Illingelethu	022 486 8160	022 486 8170	10
13	Khayelitsha	021 360 4100	021 360 4170	70
14	Ladismith	027 285 0080	027 285 0087	7
15	Mbekweni	022 285 0089	022 285 0096	7
16	Mitchells Plain	021 377 4200	021 377 4250	50
17	Mossel Bay	044 601 9400	044 601 9420	20
18	Oudtshoorn	044 203 2800	044 203 2830	30
19	Paarl	022 285 0097	022 285 0128	31
20	Paarl East	022 285 0129	022 285 0137	8
21	Piketberg	022 065 0050	022 065 0057	7
22	Regional Office	021 469 0200	021 469 0450	250
23	RMC	021 507 3240	021 507 3299	59
24	Robertson	023 065 0020	023 065 0036	16
25	Thembalethu	044 805 9000	044 805 9020	20
26	Vredendal	027 201 1700	027 201 1740	40
27	West Coast DO	022 703 7000	022 703 7030	30
28	Witzenberg	023 315 8000	023 315 8015	15
29	Worcester	023 348 0500	023 348 0570	70
30	Wynberg	022 065 0330	022 065 0385	55

GAUTENG

No	Site Name	Range From	Range To	Total
1	Alexandra Local Office	011 545 5940	011 545 5970	30
2	Atteridgeville / Saulsville Local Office	012 392 9200	012 392 9250 (Share with PTA local)	50
3	Benoni Local Office	011 845 9730	011 845 9800	70
4	Bronkhorstspruit Local Office	013 285 0060	013 285 0090	30
5	Carletonville Local Office	018 065 0270	018 065 0285	15
6	Chiawelo Local Office	011 527 4100	011 527 4115	15
7	Dobsonville Local Office	011 989 5800	011 989 5820	20
8	Duduza Local Office	011 730 7400	011 730 7440 (Share with Nigel)	40
9	Ekangala Local Office	013 285 0050	013 285 0059	9
10	Ekurhuleni District Office	011 776 8000	011 776 8100 (Share with Germiston local)	100
11	Eldorado Park Local Office	011 959 0460	011 959 0480	20
12	Ennerdale Local Office	011 211 8301	011 211 8360 (Share with Lenasia)	60
13	Fochville Local Office	018 065 0372	018 065 0390	18
14	Garankuwa Local Office	012 700 9500	012 700 9540	40
15	Germiston Local Office	011 776 8000	011 776 8100 (Share with Ekurhuleni District)	100
16	Heidelberg Local Office	016 285 0000	016 285 0020	20
17	Johannesburg District Office	011 241 8300	011 241 8699 (Share with JHB Region)	399
18	Johannesburg Local Office	011 298 2200	011 298 2280	60
19	Johannesburg Regional Office	011 241 8300	011 241 8699 (Share with JHB District)	399
20	Kagiso Local Office	011 278 5154	011 278 5179	25
21	Kempton Park (no building as yet)	Not Applicable	Not Applicable	N/A
22	Khutsong Local Office	018 065 0286	018 065 0300	14
23	Krugersdorp Local Office	011 668 7800 - 087 743 7802	011 668 7806 & 087 743 7802 - 7827	6 & 25

No	Site Name	Range From	Range To	Total
24	Kwa-Thema Local Office	011 617 9519	011 617 9529	10
25	Lenasia Local Office	011211 8312	011 211 8360 (Share with Ennerdale)	60
26	Mafatsane Local Office	016 065 0458	016 065 0480	22
27	Mamelodi Local Office	012 840 9200	012 840 9240	40
28	Maponya Local Office	011 527 4108	011 527 4160	52
29	Meyerton Local Office	016 065 0440	016 065 0457	17
30	Midrand Local Office	011 545 5900	011 545 5939	40
31	Nigel Local Office	011 730 7400	011 730 7440 (Share with Duduza)	40
32	Orange Farm Local Office	011 211 8324	011 211 8360 (Share with Lenasia & Ennerdale)	60
33	Pretoria Local Office	012 392 9200	012 392 9250 (Share with Saulsville)	50
34	Randfontein Local Office	011 278 9200	011 278 9295	95
35	Ratanda Local Office	016 285 0331	016 285 0320	11
36	Reiger Park Local Office	011 617 9500	011 617 9540 (Thokoza)	40
37	Roodepoort Local Office	011 989 5800	011 989 5860	60
38	Sebokeng Local Office	016 285 0040	016 285 0069	29
39	Sedibeng District Office	016 285 0070	016 285 0090	20
40	Soshanguve Local Office	012 730 0300	012 730 0350	50
41	Springs Local Office	011 739 0700	011 739 0750	50
42	Temba Local Office	012 717 1400	012 717 1430	30
43	Tembisa 1 Local Office (RabaSotho)	011 552 6100	0115526150 (Share with Tembisa 2)	40
44	Tembisa 2 Local Office (Winnie Mandela)	011 552 6100	011 552 6150 (Share with Tembisa)	40
45	The Document Warehouse	011 634 1700	011 634 1790	90
46	Tokoza Local Office	011 617 9500	011 617 9540 (Share with Reiger Park)	40
47	Tsakane Local Office	011 730 3000	011 730 3020	20
48	Vosloorus Local Office	011 552 6100	011 552 6130	30

FREE STATE

No	Site Name	Range From	Range To	Total
1	RO/Bloemfontein	051 410 8300	051 410 8599	299
2	Bethlehem	058 307 8500	058 307 8539	39
3	Bothaville	054 285 0010	054 285 0020	10
4	Botshabelo	051 531 5104	051 531 5175	71
5	Frankfort	058 122 0060	058 122 0099	39
6	RMC	051 285 0210	051 285 0244	34
7	Tweespruit	051 28 50245	051 285 0248	3
8	Ladybrand	051 285 0249	051 285 0254	5
9	Hertzogville	053 065 0366	053 065 0371	5
10	Harrismith	057 065 0000 -	057 065 0007	7
11	Jagersfontein	051 065 0341	051 065 0382	41
12	Koffiefontein	053 065 0372	053 065 0407	35
13	Kroonstad	056 216 0300	056 216 0599	299
14	Odendaalsrus	057 361 7000	057 361 7059	59
15	QwaQwa	058 718 3900	058 718 3979	79
16	Senekal	058 481 6440	058 481 6459	19
17	Smithfield	051 683 6360	051 683 6399	39
18	Thaba-Nchu	051 875 7502	051 875 7539	39
19	Trompsburg	051 713 9703	051 713 9759	46
20	Vrede	058 122 0030	058 122 0059	29
21	Welkom	057 910 7501	057 910 7799	298
22	Winburg	051 285 0120	051 285 0139	19
23	Zastron	051 673 9300	051 673 9319	19
24	Sasolburg	016 285 0300	016 285 0341	41

LIMPOPO

No	Site Name	Range From	Range To	Total
1	Regional office	0152917400	0152917699	299
2	Capricorn District	0152846000	0152846299	299
3	Sekhukhune District	0132656000	0132656299	299
4	Mopani District	0153069300	0153069599	299
5	Waterberg District	0147183500	0147183799	299
6	Vhembe District	0159603200	0159603499	299

MPUMALANGA

No	Site Name	Range From	Range To	Total
1	Balfour	0172850401	0172850409	9
2	Barbeton (Umjindi)	0132850015	0132850020	6
3	Bethal	0172850423	0172850428	8
4	Bushbuckridge DO	0137997005	0137997049 (shared with Ehlanzeni)	45
5	Daantjie	0130650608	0130650615	8
6	Delmas	0132850347	0132850352	6
7	Ehlanzeni District	0137997050	0137997200 (shared with Bush)	150
8	Elukwatini	0172850435	0172850444	11
9	Emakhazeni (Belfast)	0130650295	0130650306	11
10	Emalahleni	0132850308	0132850328	20
11	Evander (Govan Mbeki)	0172850488	0172850503	15
12	Gert Sibande DO	0172850615	0172850633	18
13	Graskop	0130650570	0130650574	5
14	Greenvalley	0132850227	0132850233	7
15	Hluvukani	0132850297	0132850301	5
16	Kabokweni	0132850000	0132850014	14
17	KwaMhlanga	0130650413	0130650442	29
18	Lydenburg	0130650547	0130650555	8
19	Majika	0130650650	0130650655	6
20	Mammetlhake	0130650509	0130650527	6
21	Marapyane	0130650532	013 0650536	5
22	Marite	0132850257	0132850260	4
23	Masoyi (Phola)	0130650638	0130650643	6
24	Matsulu	0130650626	0130650630	5
25	Maviljan	'0132850205	0132850217	12
26	Mayflower	0172850514	0172850522	9
27	Mbangwane	0130650714	0130650719	6
28	MBIBANE	0130650508	0130650522	14
29	Mgobodi	0130650720	0130650726	7
30	Mhluzi	0130650390	0130650395	6
31	Middelburg	0130650372	0130650383	12
32	Mkhondo	0172850530	0172850547	17
33	Mkobola	0130650457	0130650468	11

No	Site Name	Range From	Range To	Total
34	Mpumalanga RMC	0130650742	0130650801	59
35	Mpumalanga RO	0137549301	0137549599	298
36	Msukaligwa	0172850101	0132850115	14
37	Nkangala DO	0132850630	0132850651	20
38	Oakley	0132850240	0132850249	10
39	Schoemansdal	0130650727	0130650739	12
40	Siyabuswa	0130650480	0130650496	17
41	Standerton (Lekwa)	0172850570	0172850582	13
42	Thulamahashe	0132850269	0132850284	15
43	Tonga (Nkomazi)	0130650673	0130650688	15
44	Verena	013 0650443	0130650449	6
45	Volkrust (Seme)	0172850594	0172850603	13

EASTERN CAPE

No	Site Name	Range From	Range To	Total
1	EC Regional Office	043 707 6100	043 707 6199	398
		043 707 6300	043 707 6599	
2	RMC	043 065 0269	043 065 0308	39
3	Alfred Nzo DO	039 254 6200	039 254 6230	30
4	Mt Ayliff LO	039 254 6231	039 254 6260	30
5	Bizana	039 254 6261	039 254 6299	39
6	Matatiele	039 737 9600	039 737 9659	59
7	Mt Frere	039 254 6300	039 254 6325	25
8	Ntabankulu	039 254 6325	039 254 6359	25
9	Joe Gqabi DO	051 633 8600	051 633 8630	30
10	Aliwal North	051 633 8631	051 633 8660	29
11	Burgersdorp	051 633 8756	051 633 8685	29
12	Maclear	051 633 8731	051 633 8755	24
13	Mt Fletcher	051 633 8700	051 633 8730	30
14	Sterkspruit	051 633 8661	051 633 8699	38
15	Chris Hani DO	045 807 8400	045 807 8440	40
16	Queenstown LO	045 807 8441	045 807 8480	40
17	Cofimvaba	047 874 8400	047 874 8440	40
18	Tsomo	047 874 8440	047 874 8459	19

No	Site Name	Range From	Range To	Total
19	Middleburg	047 065 0416	047 065 0430	14
20	Cradock	047 065 0115	047 065 0144	29
21	Engcobo	047 065 0213	047 065 0257	44
22	Whittlesea	045 807 8481	045 807 8499	18
23	Indwe	047 878 4031	047 878 4046	15
24	Lady Frere	047 878 4000	047 878 4030	30
25	Cala	047 878 4047	047 878 4079	32
26	Amatole DO	043 701 0800	043 701 0899	99
27	East London LO	043 701 0900	043 701 0949	49
28	Adelaide	Same range as Fort Beaufort		
29	Alice	043 065 0031	043 065 0060	30
30	Butterworth	047 401 5400	047 401 5459	59
31	Centane	047 065 0085	047 065 0114	29
32	Dimbaza	Same range as King Williams Town		
33	Duncan Village LO	043 701 0950	043 701 0999	49
34	Fort Beaufort	043 285 0091	043 285 0120	29
35	Idutywa	047 065 0145	047 065 0182	37
36	King Williams Town	043 065 0137	043 065 0172	35
37	Keiskammahoek	043 065 0047	043 065 0060	13
38	Middledrift	043 285 0000	043 285 0020	20
39	Ngqamakwe	047 065 0492	047 065 0509	17
40	Willowvale	047 065 0654	047 065 0683	31
41	Zwelitsha	043 285 0021	043 285 0050	29
42	Peddie	043 285 0051	043 285 0070	19
43	Mdantsane 1	043 708 4900	043 708 4939	39
44	Mdantsane 2	043 065 0189	043 065 0218	29
45	Stutterheim	043 285 0121	043 285 0161	40
46	Elliotdale	047 065 0000	047 065 0019	19
47	Sarah Baartman DO	041 404 9751	041 404 9799	48
48	Willowmore	044 923 8500	044 923 8520	20
49	Graaff Reinet	044 923 8521	044 923 8561	40
50	Somerset East	044 923 8562	044 923 8599	37
51	Port Alfred	046 604 2900	046 604 2979	79
52	Kirkwood	042 200 6041	042 200 6071	30
53	Grahamstown	046 603 6900	046 603 6959	59

No	Site Name	Range From	Range To	Total
54	Kareedouw	042 200 6072	042 200 6099	27
55	Humansdorp	042 200 6000	042 200 6040	40
56	Uitenhage	041 995 5800	041 995 5879	79
57	Bethelsdorp	041 404 4100	041 404 4139	39
58	Zwide	041 408 4000	041 408 4041	41
59	Nelson Mandela Metro DO	041 404 9700	041 404 9750	50
60	Motherwell	041 404 9800	041 404 9850	50
61	Ibhayi	041 404 9851	041 404 9899	48
62	Walmer	041 065 0150	041 065 0177	27
63	OR Tambo DO	047 501 6800	047 501 6850	50
64	Mthatha	047 501 6851	047 501 6899	48
65	Libode	047 555 5100	047 555 5159	59
66	Tsolo	047 553 7440	047 553 7479	39
67	Port St Johns	047 564 6300	047 564 6339	39
68	Qumbu	047 553 7400	047 553 7439	39
69	Lusikisiki	047 065 0047	047 065 0084	37
70	Flagstaff	039 252 7502	039 252 7539	37
71	Mqanduli	047 065 0454	047 065 0491	37
72	Ngqeleni	047 065 0020	047 065 0046	26

KWAZULU NATAL

No	Site Name	Range From	Range To	Total
1	Mooi River	0333070200	0333070213	14
2	Bhamshela	0323070050	0323070061	12
3	Umnini	0310650009	0310650029	21
4	Archie Gumede	0312850760	0312850769	10
5	Bergville	0363070000	0363070023	24
6	Camperdown	0312850770	0312850784	15
7	Kokstad	0363070000	0363070023	24
8	Hlanganani	0392010023	0392010045	13
9	Impendle	0333070214	0333070225	12
10	Ixopo	0392010046	0392010063	18
11	Richmond	0333070226	0333070248	23
12	Underberg	0333070249	0333070266	18

No	Site Name	Range From	Range To	Total
13	Harding	0392010064	0392010083	20
14	Izingolweni	0392010084	0392010103	20
15	Phungashe	0392010104	0392010117	14
16	Umzumbe	0392010118	0392010140	23
17	Vulamehlo	0392010141	0392010158	18
18	Insimbini	0310650979	0310650989	11
19	Mpumalanga	0312850270	0312850299	30
20	Danhauser	0363070024	0363070049	26
21	Weneen	0363070050	0363070064	15
22	Msinga	0333070267	0333070299	33
23	Greytown	0333070300	0333070322	23
24	Kranskop	0333070323	0333070340	18
25	Newcastle	0363070088	0363070108	21
26	Nquthu	0363070109	0363070147	37
27	Osizweni	0363070148	0363070168	21
28	Melmoth	0350650450	0350650472	23
29	Mahlabathini	0350650512	0350650553	42
30	Hlabisa	0350650554	0350650574	21
31	Ngwelezane	0350650575	0350650603	29
32	Richards Bay	0350650604	0350650626	23
33	Ubombo	0350650650	0350650676	27
34	Prophet Isaiah	0310650973	0310650978	6
35	Verulum	0310650329	0310650354	26
36	New Hanover	0333070341	0333070363	23
37	Vulindlela	0333070364	0333070401	38
38	Umzinto	0392010316	0392010345	30
39	Maphumulo	0323070098	0323070127	30
40	Umlazi	0312850820	0312850864	45
41	Pinetown	0312850000	0312850099	100
42	Mbazwana	0352850164	0352850186	23
43	Stanger	0323070128	0323070167	40
44	Dundee	0340650423	0340650437	15
45	Ongoye	0350650775	0350650809	35
46	Ekuvukeni	0363070169	0363070185	17
47	Estcourt	0363070186	0363070208	23
48	Phoenix	0310650305	0310650328	24
49	PMB Local Office	0333070402	0333070428	27

No	Site Name	Range From	Range To	Total
50	Pongola	0340650405	0340650422	18
51	Umzimkhulu	0392010249	0392010278	30
52	Dukuza Local Office	0363070209	0363070222	14
53	Vryheid Local Offce	0340650385	0340650404	20
54	Gamalakhe	0392010279	0392010293	15
55	Kwa-Mashu	0310650440	0310650490	51
56	Mondlo	0340650362	0340650384	23
57	Eshowe	0352850223	0352850248	26
58	Mtubatuba (Kwamsane)	0352850249	0352850278	30
59	Ezakheni	0363070223	0363070245	23
60	Glencoe	0340650772	0340650786	15
61	Mandini	0323070179	0323070193	14
62	Raisethorpe	0333070429	0333070448	20
63	Port Shepstone	0392010294	0392010315	22
64	Weenen	0363070050	0363070064	15
65	Utrecht	0340650871	0340650882	12
66	Paulpietersburg	0350650430	0350650449	20
67	Madadeni	0340650910	0340650947	38
68	Louwsberg	0340650828	0340650843	16
69	Umbumbulu	0312850790	0312850816	27
70	Nkandla	0350650020	0350650045	26
71	Nongoma	0350650473	0350650511	39
72	Wentworth	0310655875	0310655885	10
73	Manguzi	0352850137	0352850163	27
74	Ndwedwe	0310650420	0310650446	27
75	Inanda	0312850895	0312850924	30
76	Chesterville	0312850252	0312850260	9
77	Babananago	0350650704	0350650723	20
78	Ingwavuma	0350650810	0350650837	28
79	Chatsworth	0310650540	0310650584	45
80	RMC	0317804001	0317804099	100
81	Durban LO	0310650910	0310650972	63
82	Ulundi DO	0358746100	0358746199	100
83	PMB DO	0332602000	0332602200	202
84	Ladysmith DO	0366386300	0366386399	100
85	Durban DO	0310650470	0310650539	70

No	Site Name	Range From	Range To	Total
86	Regional Office	0338463300 0338463400 0338469500	0338463399 0338463499 0338469599	300
87	Howick	0310650400	0310650419	20
88	Lamontville	0310650901	0310650909	10
89	Debtors Team	0872602810	0872602842	33
90	Ladysmith LO	0363070246	0363070270	25

HEAD OFFICE

No	Site Name	Range From	Range To	Total
1	SASSA Head Office	012 400 2000	012 400 2600	600

ANNEXURE E: OUTBOUND CALL RATES

Destination Type	Description	Rate (Incl. VAT)
Local	Landline to Landline	R 0.xx /sec
National	Landline to Landline	R 0.xx /sec
Mobile	National Mobile (All Networks)	R 0.xx /sec
On-Net	Calls within the provider's network	R 0.xx /sec
International	Top 10 International Destinations	R 0.xx /sec
Special Numbers	Premium Rate / Shared Cost (086, etc)	R 0.xx /sec

ANNEXURE F

1. Network Performance & SLA Compliance

Criteria	Minimum Requirement
Latency	≤150ms national WAN; ≤50ms metro
Jitter	≤20ms for voice/video traffic
Packet Loss	≤0.5%
Failover Time	≤300ms automatic failover
Bandwidth Assurance	≥95% of contracted throughput
Multi-ISP Support	Support for diverse underlay providers

2. Availability & Resilience

Criteria	Minimum Requirement
Network Uptime SLA	≥99.9% (preferably 99.99%)
Edge Device Redundancy	Active/Active
Controller Redundancy	Geo-redundant architecture (1 in PHC and 1 in SHC)
Disaster Recovery	Documented & tested annually
Link Diversity	Multiple underlay circuits per critical site

3. Application & Cloud Performance

Criteria	Minimum Requirement
Application Awareness	Layer 7 visibility
SaaS Optimisation	Direct cloud on-ramp (i.e. Azure, AWS)
Traffic Steering	Dynamic SLA-based routing
QoS Enforcement	Per-application prioritization
Cloud Integration	Hybrid & multi-cloud support

4. Service Management & Operational Capability

Criteria	Minimum Requirement
Real-Time Monitoring	Centralised dashboard
Reporting	Monthly SLA & performance reports Weekly performance reports

Incident Response	MTTR ≤4 hours (Critical incidents)
Zero-Touch Provisioning	Automated site deployment
ITSM Integration	ServiceNow/SITA compatible

5. Commercial & Governance Compliance

Criteria	**Minimum Requirement**
Pricing Transparency	Clear per-site/per-bandwidth model
SLA Credits	Up to 50% of the total service cost (i.e SDWAN link cost)
Local Support	In-country support